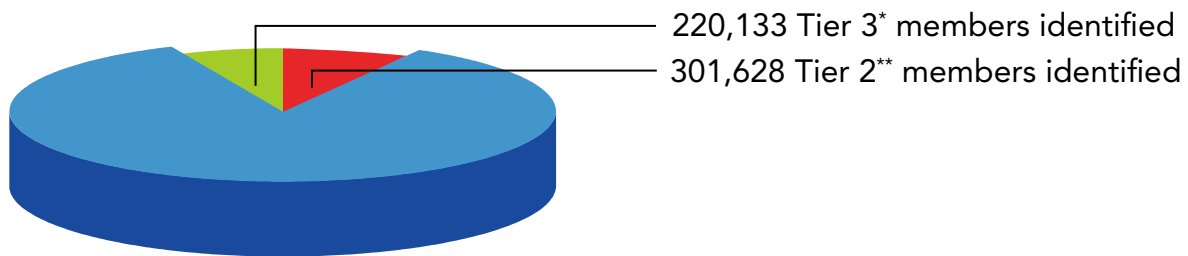


## Eastgate Audit and Remediation Activities

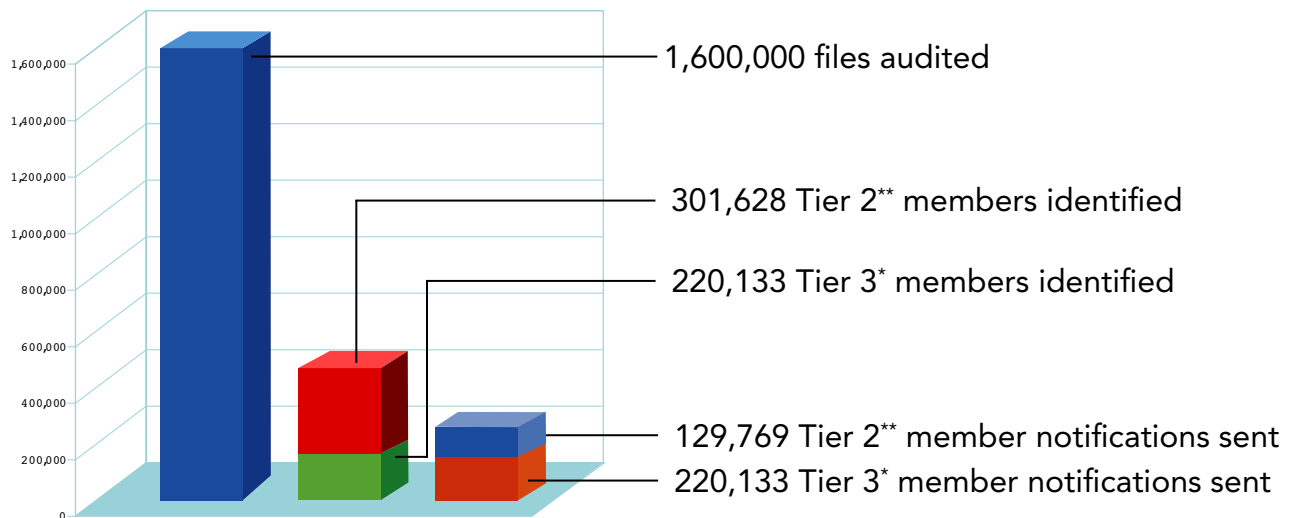
### Identified Members (as of March 4, 2010)

3.1 Million Total BlueCross BlueShield of Tennessee Members



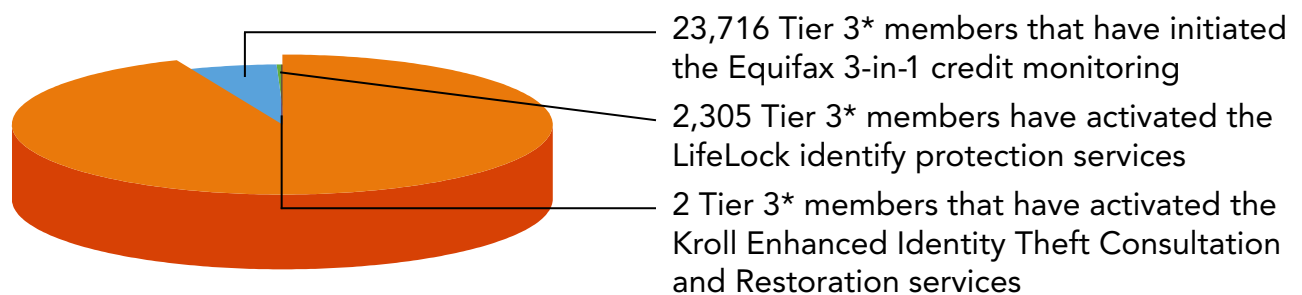
### Hard Drive Analysis and Response (as of March 4, 2010)

1.6 Million Total Files



### Credit Monitoring and Identity Theft Activation (as of March 4, 2010)

349,902 Member Notifications Sent



\* Tier 3 is defined as any member whose name, address, member ID, diagnosis, social security number and/or date of birth was included in the audited files.

\*\*Tier 2 is defined as any member whose name, address, member ID, diagnosis and/or date of birth was included in the audited files.