

## **Amendment to the CoverKids Member Handbook Effective April 1, 2009**

Notwithstanding any Contract provision, amendment, or endorsement to the contrary, it is agreed that the Member Handbook is amended as follows:

II. Eligible Services, I. Behavioral Health is replaced with the following:

### **I. Behavioral Health**

Medically Necessary and Appropriate treatment of mental health and substance abuse disorders (behavioral health conditions) characterized by abnormal functioning of the mind or emotions and in which psychological, emotional or behavioral disturbances are the dominant features.

1. Covered

- a. Inpatient and outpatient services for care and treatment of mental health disorders and substance abuse disorders.

2. Exclusions

- a. Medical detox when performed in a non-medical facility.
- b. Pastoral counseling.
- c. Marriage and family counseling without a behavioral health diagnosis.
- d. Vocational and educational training and/or services.
- e. Custodial or domiciliary care.
- f. Services related to Mental Retardation, Learning Disorders or Developmental Disabilities, Disorders or Delays as described in the International Classification of Disease Manual (ICD)
- g. Habilitative as opposed to rehabilitative services, i.e., services to achieve a level of functioning the individual has never attained.
- h. Any care in lieu of legal involvement or incarceration.
- i. Hypnosis or regressive hypnotic techniques.
- j. Charges for telephone consultations, missed appointments, completion of forms, or other administrative services.
- k. Methadone maintenance therapy.
- l. Buprenorphine maintenance therapy.
- m. Services that could be provided in a less intensive setting.
- n. Any International Classification of Disease (ICD) codes that are not included in the code range from 290 to, and including, 314.9.

The Behavioral Health portions of Your Schedule of Benefits has also changed. A new Schedule of Benefits is included in this mailing.

**This Amendment modifies the terms and conditions of the Member Handbook.** All terms and conditions set forth in the Contract and all prior Amendments and Exhibits remain in full force and effect. If this Amendment conflicts with the terms and conditions in the Contract, the terms of this Amendment will prevail. Please insert this Amendment in Your Member Handbook for future reference. The Member Handbook may be also viewed and printed from the BlueCross BlueShield of Tennessee Web site at [bcbst.com](http://bcbst.com).

**Have questions?** If you have any questions about this Amendment, the Schedule of Benefits, or your child's health benefits, please call CoverKids Member Services toll free at 1-888-325-8386 or visit [bcbst.com](http://bcbst.com).