

**2009 TENNderCARE Tool Kit**

- Located in *Volunteer State Health Plan Provider Administration Manual*
  - Located on another Web site rather than company Web site
- If links do not open, copy and paste the URL in the browser address.

<b>For information on:</b>	<b>Location</b>
Topic	Web site(s)/BlueCare® Provider Administration Manual
1. Immunization Schedule	<ul style="list-style-type: none"> <li>○ Section XIV- Preventive Care</li> <li>● 2009 Childhood and Adolescent Immunization Schedule <a href="http://www.cdc.gov/vaccines/recs/schedules/default.htm">http://www.cdc.gov/vaccines/recs/schedules/default.htm</a></li> </ul>
2. Immunization Poster	<ul style="list-style-type: none"> <li>○ Section I - Introduction (See provider contact numbers for ordering) <a href="http://www.bcbst.com/providers/manuals/">http://www.bcbst.com/providers/manuals/</a></li> </ul>
3. Childhood Immunizations Tool Kit	<ul style="list-style-type: none"> <li>● Centers for Disease Control and Prevention: Vaccines and Immunizations <a href="http://www.cdc.gov/vaccines/">http://www.cdc.gov/vaccines/</a></li> <li>● American Academy of Pediatrics: Immunization Initiatives <a href="http://www.cispimmunize.org/">http://www.cispimmunize.org/</a></li> <li>● Tennessee Caring For Kids Campaign Toolkit <a href="http://www.bcbst.com/providers/preventive-services.shtml">http://www.bcbst.com/providers/preventive-services.shtml</a></li> </ul>
4. Periodicity Schedule	<ul style="list-style-type: none"> <li>○ Section XIV - Preventive Care <a href="http://www.bcbst.com/providers/manuals/">http://www.bcbst.com/providers/manuals/</a></li> <li>● 2009 Childhood and Adolescent Immunization Schedule (AAP/CDC) <a href="http://www.cdc.gov/vaccines/recs/schedules/child-schedule.htm#printable">http://www.cdc.gov/vaccines/recs/schedules/child-schedule.htm#printable</a></li> <li>● Recommendations for Preventive Pediatric Health Care (AAP) <a href="http://pediatrics.aappublications.org/cgi/data/120/6/1376/DC1/1">http://pediatrics.aappublications.org/cgi/data/120/6/1376/DC1/1</a></li> </ul>
5. Preventive Visit Forms	<p>Well-child Forms - Newborn through 20 years</p> <ul style="list-style-type: none"> <li>● <a href="http://www.tnaap.org/">http://www.tnaap.org/</a></li> </ul>
6. EPSDT/TENNderCARE Forms and Manual as reflected in the Tennessee Chapter of the American Academy of Pediatrics Web site	<ul style="list-style-type: none"> <li>● <a href="http://www.tnaap.org/ESPDT/encounterdocforms.htm">http://www.tnaap.org/ESPDT/encounterdocforms.htm</a></li> <li>● <a href="http://www.tnaap.org/ESPDT/ESPDTmanual.htm">http://www.tnaap.org/ESPDT/ESPDTmanual.htm</a></li> </ul>
7. TB Risk Assessment	<ul style="list-style-type: none"> <li>● <a href="http://www.cdc.gov/tb/pubs/LTBI/appendixA.htm">http://www.cdc.gov/tb/pubs/LTBI/appendixA.htm</a></li> <li>● <a href="http://health.state.tn.us/ceds/tb/guidelines.htm">http://health.state.tn.us/ceds/tb/guidelines.htm</a></li> </ul>
8. TENNderCare Billing Guidelines	<ul style="list-style-type: none"> <li>○ <a href="http://www.bcbst.com/providers/manuals/">http://www.bcbst.com/providers/manuals/</a></li> <li>○ Section V- Billing &amp; Reimbursement</li> <li>○ Section XX - TENNderCARE</li> <li>○ Section XXII - Best Practice Network</li> </ul>
9. BlueCross BlueShield of Tennessee's TENNderCARE Medical Records Standards	<ul style="list-style-type: none"> <li>○ <a href="http://www.bcbst.com/providers/manuals/">http://www.bcbst.com/providers/manuals/</a></li> <li>○ Section XIV - Preventive Care</li> <li>○ Section XXII - Best Practice Network</li> </ul>
10. Behavioral Health Organization (BHO) & Doral Dental Contact Information	<ul style="list-style-type: none"> <li>○ <a href="http://www.bcbst.com/providers/manuals/">http://www.bcbst.com/providers/manuals/</a></li> <li>○ Section I - Introduction</li> <li>○ Section XXII - Best Practice Network</li> <li>○ Section V - Billing &amp; Reimbursement</li> <li>○ <a href="http://www.bcbst.com/providers/behavioral_health/organizations.shtml">http://www.bcbst.com/providers/behavioral_health/organizations.shtml</a></li> <li>● <a href="http://www.brightfutures.org/mentalhealth/pdf/professionals/ped_sympton_chkfst.pdf">www.brightfutures.org/mentalhealth/pdf/professionals/ped_sympton_chkfst.pdf</a></li> </ul>

11. Recommended Developmental/ Emotional/ Behavioral Screening Tool	<ul style="list-style-type: none"> <li>○ <a href="http://www.bcbst.com/providers/manuals/">http://www.bcbst.com/providers/manuals/</a></li> <li>○ Section XX – TENNderCARE</li> <li>● <a href="http://www.state.tn.us/tenncare/tenndercare/screeningtools.html">http://www.state.tn.us/tenncare/tenndercare/screeningtools.html</a></li> </ul>										
12. Vision & Hearing Screening Guidelines	<ul style="list-style-type: none"> <li>○ Section XX - TENNderCARE</li> <li>○ <a href="http://www.bcbst.com/providers/manuals/">http://www.bcbst.com/providers/manuals/</a></li> <li>● <a href="http://www.state.tn.us/tenncare/tenndercare/screeningguid.html">http://www.state.tn.us/tenncare/tenndercare/screeningguid.html</a></li> </ul>										
13. Lead Screening	<ul style="list-style-type: none"> <li>○ Section XX - TENNderCARE</li> <li>○ <a href="http://www.bcbst.com/providers/manuals/">http://www.bcbst.com/providers/manuals/</a></li> </ul> <p>Childhood Lead Poisoning Prevention Program: Information for Health care Professionals</p> <ul style="list-style-type: none"> <li>● <a href="http://health.state.tn.us/lead/professionals.htm">http://health.state.tn.us/lead/professionals.htm</a></li> </ul> <p>University of TN Family and Consumer Sciences</p> <ul style="list-style-type: none"> <li>● <a href="http://fcs.tennessee.edu/lead/index.htm">http://fcs.tennessee.edu/lead/index.htm</a></li> </ul> <p>Recommendation for Young Children Enrolled in Medicaid</p> <ul style="list-style-type: none"> <li>● <a href="http://www.cdc.gov/mmwr/preview/mmwrhtml/rr4914a1.htm">http://www.cdc.gov/mmwr/preview/mmwrhtml/rr4914a1.htm</a></li> </ul> <p>Frequently Asked Questions Regarding Lead</p> <ul style="list-style-type: none"> <li>● <a href="http://www.cdc.gov/nceh/lead/faq/FAQs.htm">http://www.cdc.gov/nceh/lead/faq/FAQs.htm</a></li> </ul> <p>Blood Lead Screening (off-site link)</p> <ul style="list-style-type: none"> <li>● <a href="http://health.state.tn.us/lead/professionals.htm">http://health.state.tn.us/lead/professionals.htm</a></li> </ul> <ul style="list-style-type: none"> <li>○ <a href="http://www.bcbst.com/providers/manuals/">http://www.bcbst.com/providers/manuals/</a></li> </ul>										
14. Regional Contacts for Additional TENNderCARE Information	<p>Contact Regional Nurse Liaison at:</p> <table border="0" style="width: 100%;"> <tr> <td style="width: 60%;">Chattanooga</td> <td style="text-align: right;">(423) 535-6458</td> </tr> <tr> <td>Jackson</td> <td style="text-align: right;">(731) 664-4136</td> </tr> <tr> <td>Johnson City &amp; Knoxville</td> <td style="text-align: right;">(423) 854-6025</td> </tr> <tr> <td>Memphis</td> <td style="text-align: right;">(901) 544-2140</td> </tr> <tr> <td>Nashville</td> <td style="text-align: right;">(615) 386-8535</td> </tr> </table>	Chattanooga	(423) 535-6458	Jackson	(731) 664-4136	Johnson City & Knoxville	(423) 854-6025	Memphis	(901) 544-2140	Nashville	(615) 386-8535
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