



STATE OF TENNESSEE  
DEPARTMENT OF FINANCE AND ADMINISTRATION  
**BUREAU OF TENNCARE**  
OFFICE OF CONTRACT COMPLIANCE AND PERFORMANCE  
310 Great Circle Road  
Nashville, Tennessee 37243

**Phil Bredesen**  
Governor

**M. D. Goetz, Jr.**  
Commissioner

February 21, 2007

Dear Providers and Advocates:

Many of you are already aware of the exciting transition underway in Middle Tennessee as TennCare introduces two new managed care plans into our network. Recently, I wrote to the provider community to discuss the new managed care plans that will soon be operational in this region. Since that time, we have developed the following informational materials that I hope will be helpful tools for you, your patients and clients as we work together to implement this transition successfully:

- **Fact Sheet:** This document summarizes the key information related to the transition.
- **Policy Brief:** This paper provides additional background information describing the Middle Tennessee transition in greater detail.
- **Frequently Asked Questions (FAQs):** These FAQs list the most common inquiries, as well as the State's response to and guidance regarding each question.

Enclosed are copies of these materials for you. I will certainly stay in touch to keep you informed about future developments in Middle Tennessee and across the state. We also look forward to hearing from you and continuing our work together to meet the needs of TennCare enrollees.

Sincerely,

Darin Gordon  
Deputy Commissioner

Enclosures

cc: Winnie Toler, TennCare  
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