



STATE OF TENNESSEE  
BUREAU OF TENNCARE  
DEPARTMENT OF FINANCE AND ADMINISTRATION  
310 GREAT CIRCLE ROAD  
NASHVILLE, TENNESSEE

This notice is to advise you of information regarding the *TennCare Pharmacy Program*.

**Please forward or copy the information in this notice to all providers who may be affected by these processing changes.**

This notice is being sent to summarize the upcoming PDL changes for the TennCare pharmacy program. We encourage you to read this notice thoroughly and contact SXC's Technical Call Center (866-434-5520) should you have additional questions.

**Effective August 28, 2009, brand name Lamictal<sup>®</sup>, Lamictal<sup>®</sup> Starter Kits, and Depakote<sup>®</sup> sprinkles will be moved to non-preferred status and generic lamotrigine and divalproex delayed release sprinkles will be moved to preferred status. Lamictal<sup>®</sup>, Lamictal<sup>®</sup> Starter Kits, and Depakote<sup>®</sup> sprinkles will be removed from the brand as generic list, meaning that they will now count as brands toward members' monthly prescription limits and copays. This change applies only to Lamictal<sup>®</sup> tablets and solution and does NOT apply to Lamictal XR<sup>®</sup>, Lamictal<sup>®</sup> chewable tablets, Lamictal<sup>®</sup> ODT or Depakote ER<sup>®</sup>. Any requests for brand name Lamictal<sup>®</sup>, Lamictal<sup>®</sup> Starter Kits, and Depakote<sup>®</sup> sprinkles will require a prior authorization starting on August 28, 2009.**

**Important Phone Numbers:**

|   |              |
|---|--------------|
| TennCare Family Assistance Service Center               | 866-311-4287 |
| Express Scripts Health Options Hotline (RxOutreach PAP) | 888-486-9355 |
| TennCare Fraud and Abuse Hotline                        | 800-433-3982 |
| TennCare Pharmacy Program ( <b>providers only</b> )     | 888-816-1680 |
| TennCare Pharmacy Program Fax                           | 888-298-4130 |
| SXC Technical Call Center                               | 866-434-5520 |
| SXC Clinical Call Center                                | 866-434-5524 |
| SXC Call Center Fax                                     | 866-434-5523 |

**Helpful TennCare Internet Links:**

SXC: <https://tnm.rxportal.sxc.com/rxclaim/portal/preLogin>  
TennCare website: [www.tennessee.gov/tenncare/](http://www.tennessee.gov/tenncare/)

Please visit the SXC / TennCare website regularly to stay up-to-date on changes to the pharmacy program. For additional information or updated payer specifications, please visit the SXC website at: <https://tnm.rxportal.sxc.com/rxclaim/portal/preLogin> under "Pharmacist and Prescriber," then "Program Requirements." Please forward or copy the information in this notice to all providers who may be affected by these processing changes.

**Thank you for your valued participation in the TennCare program.**