



**BlueCross BlueShield
of Tennessee**

P.O. Box 180205
Chattanooga, TN 37402

www.bcbst.com

NOTICE OF DISCHARGE & MEDICARE APPEAL RIGHTS

Enrollee's Name:[Member Name]

Health Insurance Claim (HIC) Number:[Claim Number]

Attending Physician:[Provider Name]

Hospital:[Facility Name]

Date of Notice:

Admission Date:

Discharge Date:

Health Plan:

YOUR IMMEDIATE ATTENTION IS REQUIRED

Your doctor has reviewed your medical condition and has determined that you can be discharged from the Hospital because: [check one]

[Check One]_ You no longer require inpatient hospital care.

[Check One]_ You can safely get any medical care you need in another setting.

[Check One]_ Other: [Fill in details.].

[Fill in details.]

This also means that, if you stay in the hospital, it is likely that your hospital charges for **[specify date of first noncovered day]**, and thereafter will not be covered by your Health Plan.

The Hospital has developed a discharge plan which explains any follow-up care or medications you need. If you have questions about this follow-up care, you should discuss them with your doctor. If you have not received a discharge plan and wish to do so, please contact your nurse, social worker or doctor.

If you agree with your doctor's discharge decision, you can either read further to learn more about your appeal rights, or you can skip to the end of this notice and sign to show that you have received this notice.

However, if you disagree with your Doctor's discharge decision, Medicare gives you the right to appeal. In that case, please continue reading to learn how to appeal a discharge decision, what happens when you appeal, and how much money you may owe.

BlueCross BlueShield of Tennessee, Inc. an Independent Licensee of the BlueCross
BlueShield Association

H5884-NODMAR 9/30/2005

IF YOU THINK YOU'RE BEING ASKED TO LEAVE THE HOSPITAL TOO SOON, REQUEST AN IMMEDIATE REVIEW

HOW DO YOU GET AN IMMEDIATE REVIEW?

1. The [**Name of QIO**] is the name of the Quality Improvement Organization - sometimes called a QIO - authorized by Medicare to review the Hospital care provided to Medicare patients. You or your authorized representative, attorney, or court appointed guardian must contact the QIO by telephone or in writing: [**Name, address, telephone and fax number of the QIO**]. If you file a written request, please write, "I want an immediate review".
2. Your request must be made no later than noon of the first working day after you receive this notice.
3. The QIO will make a decision within one full working day after it receives your request, your medical records, and any other information it needs to make a decision.
4. While you remain in the Hospital, your Health Plan will continue to be responsible for paying the costs of your stay until noon of the calendar day following the day the QIO notifies you of its official Medicare coverage decision.

WHAT IF THE QIO AGREES WITH YOUR DOCTOR'S DISCHARGE DECISION?

If the QIO agrees, you will be responsible for paying the cost of your Hospital stay beginning at noon of the calendar day following the day the QIO notifies you of its Medicare coverage decision.

WHAT IF THE QIO DISAGREES WITH YOUR DOCTOR'S DISCHARGE DECISION?

You will not be responsible for paying the cost of your additional Hospital days, except for certain convenience services or items not covered by your Health Plan.

WHAT IF YOU DON'T REQUEST AN IMMEDIATE REVIEW?

If you remain in the Hospital and do not request an immediate review by the QIO, you may be financially responsible for the cost of many of the services you receive beginning [specify date of first noncovered day].

If you leave before [specify date of first noncovered day], you will not be responsible for the cost of care. As with all hospitalizations, you may have to pay for certain convenience services or items not covered by your Health Plan.

BlueCross BlueShield of Tennessee, Inc. an Independent Licensee of the BlueCross
BlueShield Association

H5884-NODMAR 9/30/2005

WHAT IF YOU ARE LATE OR MISS THE DEADLINE TO FILE FOR AN IMMEDIATE REVIEW?

If you are late or miss the noon deadline to file for an immediate review by your QIO, you may still request an expedited (fast) appeal from your Health Plan. A “fast” appeal means your Health Plan will have to review your request within 72 hours. However, you will not have automatic financial protection during the course of your appeal. This means you could be responsible for paying the costs of your Hospital stay beginning [specify date of first noncovered day].

HOW DO YOU REQUEST A FAST APPEAL?

You may call or fax your request to your Health Plan:

BlueAdvantage
PO Box 180205
Chattanooga, TN 37402-7205
Toll Free: 1-800-841-7434 / TTY/TTD: 1-888-423-9490
Fax # 1-800 255-0244

If you filed a request for immediate QIO review but were late in filing the request, the QIO will forward your request to your Health Plan as a request for a fast appeal.

If you’re filing a written request, please write, “I want a fast appeal.”

If you or any doctor asks your Health Plan to give you a fast appeal, your Health Plan must process your appeal within 72 hours of your request.

Your Health Plan may take up to 14 extra calendar days to make a decision if you request an extension or if your Health Plan can justify how the extra days will benefit you. For example, you should request an extension if you believe that you or your Health Plan need more time to gather additional medical information. Keep in mind that you may end up paying for this extended hospital stay.

Please sign to let us know you have received this notice of discharge and appeal rights. By signing this notice, you do not give up your right to appeal this discharge.

Signature of Medicare Enrollee or Authorized Representative

Date

cc: **[Health Plan]**

BlueCross BlueShield of Tennessee, Inc. an Independent Licensee of the BlueCross
BlueShield Association

H5884-NODMAR 9/30/2005



BlueCross BlueShield
of Tennessee

P.O. Box 180205
Chattanooga, TN 37402

www.bcbst.com

NOTICE OF DISCHARGE & MEDICARE APPEAL RIGHTS

Enrollee's Name:[Member Name]

Health Insurance Claim (HIC) Number:[Claim Number]

Attending Physician:[Provider Name]

Hospital:[Facility Name]

Date of Notice:

Admission Date:

Discharge Date:

Health Plan:

COPY

YOUR IMMEDIATE ATTENTION IS REQUIRED

Your doctor has reviewed your medical condition and has determined that you can be discharged from the Hospital because: [check one]

_____ You no longer require inpatient hospital care.

_____ You can safely get any medical care you need in another setting.

_____ Other _____.

[Fill in details.]

This also means that, if you stay in the hospital, it is likely that your hospital charges for **[specify date of first noncovered day]**, and thereafter will not be covered by your Health Plan.

The Hospital has developed a discharge plan which explains any follow-up care or medications you need. If you have questions about this follow-up care, you should discuss them with your doctor. If you have not received a discharge plan and wish to do so, please contact your nurse, social worker or doctor.

If you agree with your doctor's discharge decision, you can either read further to learn more about your appeal rights, or you can skip to the end of this notice and sign to show that you have received this notice.

However, if you disagree with your Doctor's discharge decision, Medicare gives you the right to appeal. In that case, please continue reading to learn how to appeal a discharge decision, what happens when you appeal, and how much money you may owe.

BlueCross BlueShield of Tennessee, Inc. an Independent Licensee of the BlueCross
BlueShield Association

H5884-NODMAR 9/30/2005

IF YOU THINK YOU'RE BEING ASKED TO LEAVE THE HOSPITAL TOO SOON, REQUEST AN IMMEDIATE REVIEW

HOW DO YOU GET AN IMMEDIATE REVIEW?

1. The [**Name of QIO**] is the name of the Quality Improvement Organization - sometimes called a QIO - authorized by Medicare to review the Hospital care provided to Medicare patients. You or your authorized representative, attorney, or court appointed guardian must contact the QIO by telephone or in writing: [**Name, address, telephone and fax number of the QIO**]. If you file a written request, please write, "I want an immediate review".
2. Your request must be made no later than noon of the first working day after you receive this notice.
3. The QIO will make a decision within one full working day after it receives your request, your medical records, and any other information it needs to make a decision.
4. While you remain in the Hospital, your Health Plan will continue to be responsible for paying the costs of your stay until noon of the calendar day following the day the QIO notifies you of its official Medicare coverage decision.

WHAT IF THE QIO AGREES WITH YOUR DOCTOR'S DISCHARGE DECISION?

If the QIO agrees, you will be responsible for paying the cost of your Hospital stay beginning at noon of the calendar day following the day the QIO notifies you of its Medicare coverage decision.

WHAT IF THE QIO DISAGREES WITH YOUR DOCTOR'S DISCHARGE DECISION?

You will not be responsible for paying the cost of your additional Hospital days, except for certain convenience services or items not covered by your Health Plan.

WHAT IF YOU DON'T REQUEST AN IMMEDIATE REVIEW?

If you remain in the Hospital and do not request an immediate review by the QIO, you may be financially responsible for the cost of many of the services you receive beginning [specify date of first noncovered day].

If you leave before [specify date of first noncovered day], you will not be responsible for the cost of care. As with all hospitalizations, you may have to pay for certain convenience services or items not covered by your Health Plan.

BlueCross BlueShield of Tennessee, Inc. an Independent Licensee of the BlueCross
BlueShield Association

H5884-NODMAR 9/30/2005

WHAT IF YOU ARE LATE OR MISS THE DEADLINE TO FILE FOR AN IMMEDIATE REVIEW?

If you are late or miss the noon deadline to file for an immediate review by your QIO, you may still request an expedited (fast) appeal from your Health Plan. A “fast” appeal means your Health Plan will have to review your request within 72 hours. However, you will not have automatic financial protection during the course of your appeal. This means you could be responsible for paying the costs of your Hospital stay beginning [specify date of first noncovered day].

HOW DO YOU REQUEST A FAST APPEAL?

You may call or fax your request to your Health Plan:

BlueAdvantage
PO Box 180205
Chattanooga, TN 37402-7205
Toll Free: 1-800-841-7434 / TTY/TTD: 1-888-423-9490
Fax # 1-800 255-0244

If you filed a request for immediate QIO review but were late in filing the request, the QIO will forward your request to your Health Plan as a request for a fast appeal.

If you’re filing a written request, please write, “I want a fast appeal.”

If you or any doctor asks your Health Plan to give you a fast appeal, your Health Plan must process your appeal within 72 hours of your request.

Your Health Plan may take up to 14 extra calendar days to make a decision if you request an extension or if your Health Plan can justify how the extra days will benefit you. For example, you should request an extension if you believe that you or your Health Plan need more time to gather additional medical information. Keep in mind that you may end up paying for this extended hospital stay.

Please sign to let us know you have received this notice of discharge and appeal rights. By signing this notice, you do not give up your right to appeal this discharge.

Signature of Medicare Enrollee or Authorized Representative

Date

cc: **[Health Plan]**