



801 Pine Street
Chattanooga, Tennessee 37402-2555

bcbst.com

TennCareSelect
a state of Tennessee program

Date

Department of Children's Services (DCS)

C/o DCS: DCS Caseworker

Street Address

City, State 99999

Fax No: 999-99-9999

Attn: DCS Case Worker

RE: Member Name: John Doe

Member ID: 999999999

Member DOB: 99/99/9999

BPN Effective date: 99/99/99

BPN Termination date: 99/99/99

Dear DCS Case Manager:

Please accept this letter as confirmation that the member listed above has immediate eligibility in *TennCareSelect* and should access primary care through the Best Practice Network (BPN). This letter should be used in lieu of a *TennCareSelect* member ID card to access all covered benefits. The eligibility period spans 99/99/99 to 99/99/99.

If you contact the Bureau of TennCare eligibility line or verify eligibility via MediFax, the above member may be assigned to **(MCO name)**. However, because the child is in DCS custody, we have approved temporary eligibility in *TennCareSelect*. We anticipate the Bureau of TennCare officially moving this member's coverage to *TennCareSelect* in the next few days. If the Bureau of TennCare does not approve permanent eligibility with *TennCareSelect* BPN, then the member may have continued coverage through the other MCO, **(MCO name)**, as long as they remain eligible for benefits through the Bureau of TennCare.

TennCareSelect will honor and reimburse covered services rendered during the immediate eligibility period, as indicated at the top of this letter. Providers should call the *TennCareSelect* Best Practice Network Unit at 1-800-451-9147 for eligibility verification or additional questions, Monday through Friday 8 a.m. to 6 p.m. EST.

Sincerely,

TennCareSelect Best Practice Network