

IMPORTANT INFORMATION
Regarding Changes to Provider Claims Formats and 5010 Implementation

December 14, 2011

Effective January 1, 2012, BlueCross BlueShield of Tennessee (BCBST) and Volunteer State Health Plan (VSHP) will implement version 5010 for all HIPAA X12 EDI claims transactions. This change to version 5010 is mandated by federal and state guidance.

Consistent with all Managed Care Organizations in the TennCare program, claims that are not compliant with version 5010 will be rejected by BlueCare/TennCareSelect after January 1, 2012. Claims submitted on the CMS 1450 and CMS 1500 paper claim forms must include all required data elements as indicated in previous notifications.

Other than claims submitted to BlueCare/TennCareSelect, BCBST will continue to accept both 4010 and 5010 claims transactions until March 31, 2012. The ability to accept both 4010 and 5010 transactions for these claims, and these claims only, is the result of recent federal guidance permitting an enforcement delay until March 31, 2012. Again, the ability to accept 4010 transactions is only applicable to non-BlueCare/TennCareSelect claims.

Several major enhancements will occur for compliant 5010 claims submissions, including:

- Confirmation Reports will be replaced with the 277CA Claims Acknowledgment Transaction
- The 277CA Claims Acknowledgement will be returned within 2 hours of submission
- Creation of a web-based reporting tool for EDI claim reporting
- BCBST will utilize the 999 Transaction and the TA1
- BCBST will utilize EDIFICS for 5010 compliancy

If you are a BCBST or BlueCare/TennCareSelect contracted provider, and you have questions about 5010, please contact the BCBST eBusiness Service Center at 423-535-5717 or e-mail at ecomm_techsupport@bcbst.com

If you are a BlueCare/TennCareSelect contracted provider and you have questions regarding paper CMS-1450/CMS-1500 claims, please call VSHP Provider Service, Monday through Friday from 8 a.m. to 6 p.m. ET, 1-800-468-9736 for BlueCare or 1-800-276-1978 for TennCareSelect.

PLEASE NOTE: If you use a billing agency or clearing house for billing, please share this information with them as soon as possible.

Testing and Migration

Additional information about the 5010 conversion is available on the BCBST website at <https://www.bcbst.com/providers/ecomm/hipaa-5010-upgrade.shtml>. In addition, BCBST launched a new HIPAA 5010 Compliance Self-Testing Web tool in July of this year. The free tool assists our providers and submitters in evaluating readiness for 5010 compliance. The HIPAA 5010 Compliance Self-Testing Web tool is open to all submitters and allows users to test de-identified 5010 files, and receive real time compliancy and detailed file analysis reports. These detailed feedback reports can be used by submitters to self test and validate their respective systems. This tool is web-based and may be found at: <https://www.bcbst.com/providers/ecomm/hipaa/5010-tool/filechecker.asp>.