



STATE OF TENNESSEE
BUREAU OF TENNCARE
DEPARTMENT OF FINANCE AND ADMINISTRATION
310 GREAT CIRCLE ROAD
NASHVILLE, TENNESSEE

This notice is to advise you of information regarding the *TennCare Pharmacy Program*.

Please forward or copy the information in this notice to all providers who may be affected by these processing changes.

This notice is being sent to summarize the upcoming PDL changes for the TennCare pharmacy program. We encourage you to read this notice thoroughly and contact SXC's Technical Call Center (866-434-5520) should you have additional questions.

Effective October 1, 2010, Nexium® will no longer be a preferred agent on the TennCare PDL. Omeprazole will remain a preferred agent; Dexilant® & Prevacid Solutab® will be moved to preferred status. Additionally, effective October 1, 2010, the **Proton Pump Inhibitor class will no longer require step therapy.** Preferred PPIs, with the exception of Prevacid Solutab®, will be available at a quantity of one per day without a prior authorization (PA). Prevacid Solutab® will be available without a PA for recipients 6 years of age and under, however, for recipients above age 6, approval of this agent will only be granted if the recipient is unable to swallow tablets/capsules. Non-preferred agents will still be subject to the general non-preferred criteria requiring trial and failure, contraindication, or intolerance to 2 preferred agents. **For patients with active Prior Authorizations for Nexium® those prior authorizations will be automatically terminated effective October 1, 2010.** Patients will need a new prescription for preferred agents going forward.

For patients with active **Prior Authorizations for Nexium® twice daily dosing, those prior authorizations will also be terminated effective October 1, 2010; however, a new prior authorization for twice daily dosing with either omeprazole or Dexilant®** will automatically be generated for the patient. The new PA will have the same end date as the existing Nexium® prior authorization. Patients will need a new prescription for either omeprazole or Dexilant® for twice daily dosing.

Important Phone Numbers:

TennCare Family Assistance Service Center	866-311-4287
Express Scripts Health Options Hotline (RxOutreach PAP)	888-486-9355
TennCare Fraud and Abuse Hotline	800-433-3982
TennCare Pharmacy Program (members only)	888-816-1680
TennCare Pharmacy Program Fax	888-298-4130
SXC Technical Call Center	866-434-5520
SXC Clinical Call Center	866-434-5524
SXC Call Center Fax	866-434-5523

Helpful TennCare Internet Links:

SXC: <https://tnm.rxportal.sxc.com/rxclaim/portal/preLogin>

TennCare website: www.tennessee.gov/tenncare/

Please visit the SXC / TennCare website regularly to stay up-to-date on changes to the pharmacy program. For additional information or updated payer specifications, please visit the SXC website at: <https://tnm.rxportal.sxc.com/rxclaim/portal/preLogin> under "Pharmacist and Prescriber," then "Program Requirements." Please forward or copy the information in this notice to all providers who may be affected by these processing changes.

Thank you for your valued participation in the TennCare program.