

HIPAA Compliance Self-Testing Frequently Asked Questions

Q. How do I read Trace Data on the Web tool?

A. The Trace Data view displays compliance errors identified in your file by the Web tool. The Trace Data view first lists an EDI line reference number that corresponds to a specific line in the file data. It is followed by the error message. Errors in the test should be corrected and the file resubmitted via the Web tool. If no errors are found, you will see a "No errors encountered" message.

Q. How do I correct errors?

A. The errors reported back are compliance errors. Please refer to the ANSI Implementation Guide for guidance on how to correct the error. It is important that all Notes and "gray text" rules are followed when compiling an ANSI transaction. You may download a copy of the Implementation Guide from the Washington Publishing Company at http://www.wpc-edi.com/hipaa/hipaa_40.asp. If after reviewing the ANSI Implementation Guide, you are uncertain of how to correct the error, please contact your software vendor.

Q. What is required to go to the next step in testing?

A. Continue compliance testing using the HIPAA Compliance Self-Testing Web Tool until a "No Errors Encountered" message is received. This indicates the file is now compliant and the second level of testing may begin.

Q. What is involved in the second level of testing?

A. An Electronic Profile Form must have been completed indicating your desire to transmit using the HIPAA compliant ANSI format. Test transactions must contain:

- Actual provider and member claim data
- An accurate representation of claim types that will be sent in a production file
- At least 20 claims, and no more than 50 claims, per type of bill/line of business
- Submitter Sender ID (usually Tax ID) in all required segments - ISA06, GS02, and NM109, qualifier 41
- Submitter contact information in the appropriate PER segment.

Refer to the ANSI Self-Testing Procedures document for detailed information on testing (<http://www.bcbst.com/providers/ecomm/technical-information.shtml>).

Q. What if I receive an error in the Trace Data Results?

A. Please check the test file to ensure there are no data errors. Review the ANSI Implementation Guide to be sure there is no usage requirement or note that may explain the error. If you have completed the review of your test results and feel you have received any message in error, please contact your software vendor.