



of Tennessee

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801 Pine Street
Chattanooga, TN 37402

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Important National Provider Identifier (NPI) Claim Filing Update

November 19, 2008

In a letter dated August 26, 2008, we advised providers assigned multiple BlueCross BlueShield of Tennessee provider identification numbers (PINs) who practice at multiple locations, using one tax identification number that they must choose one billing address for all their locations. As we indicated in the letter, the additional provider numbers will be terminated.

Please note that this is only applicable when the NPI has a single Tax ID number match. Multi-specialty providers, including transportation providers, with one NPI/Tax ID number match must submit claims using the appropriate taxonomy code. This issue is causing claim payments to be delayed and/or payments to be issued to the wrong PIN.

Effective January 5, 2009, BlueCross BlueShield of Tennessee will begin terming multiple PINs. To avoid a cash flow problem, please submit your preferred billing address as soon as possible, either by fax or mail, to the following phone number or address:

BlueCross BlueShield of Tennessee
Contracting – 3TC
801 Pine Street
Chattanooga, TN 37402

Phone Number 1-800-924-7141
Fax Number (423) 535-5808

We appreciate your prompt attention to this matter.