

Exciting News!

We now have a message line dedicated to our *Web Authorization Customers*.

If you have a Web authorization question or problem, please leave your name, number and a brief message and a Web Nurse will return your call as soon as possible.



BlueCare/TennCareSelect Message Line
(423) 535-4968

**BlueCare/TennCareSelect -
Web Nurse Liaisons**

Rebecca Thompson, RN
UM Supervisor
(423) 535-7103

Cathy Haynes, RN
UM Manager
(423) 535-7001

Commercial Message Line
(423) 535-7543

Commercial- Web Nurse Liaisons

Carole Lee, RN (423) 535-5150
Christy Brock, RN (423) 535-8146
Karen Walker, RN (423) 535-7979

Tracy Bowman, RN
Commercial UM/TOC Supervisor
(423) 535-3155

Heather LeBlanc, RN
Commercial UM/Appeals Supervisor
(423) 535-3264

Sandra Young, RN
Commercial Manager UM
(423) 535-3047

Medicare Advantage Message Line
1-800-924-7141

**Medicare Advantage-
Web Nurse Liaison**

Jan Harris, RN
Medicare Advantage Supervisor
(423) 535-4431



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