

**BlueCross BlueShield of Tennessee, Inc.  
Love Settlement Agreement  
Dispute Provision for Non-participating and Non-contracted Physicians**

BlueCross BlueShield of Tennessee, Inc. ("BCBST") entered into a Settlement Agreement in the Love Class Action in the U.S. District Court of the Southern District of Florida. As part of the agreement, BCBST has agreed that any affirmative obligations imposed on Physicians shall not apply to non-participating and/or non-contracted Physicians unless and until, and then only to the extent that, such Non-Participating Physician pursues with a Blue Plan a claim for payment under this Agreement, in which case any affirmative obligations imposed on Physicians shall apply to such Non-Participating Physician with respect to such claim or such benefits.

Physician name: \_\_\_\_\_

Address 1: \_\_\_\_\_

Address 2: \_\_\_\_\_

City, State, Zip Code \_\_\_\_\_

Physician NPI#: \_\_\_\_\_

Patient name: \_\_\_\_\_

Date of Service: \_\_\_\_\_

Claim #: \_\_\_\_\_

Denied Service: \_\_\_\_\_

I, \_\_\_\_\_, do hereby certify that I am dissatisfied with BCBST's reimbursement amount and/or non-reimbursement for services provided on behalf of the above named patient and processed by BCBST under the above noted claim number, that I have exhausted all internal appeals with BCBST, and wish to submit my dispute pursuant to the provisions of the Love Settlement Agreement. I further attest that I have reviewed, understand and agree to be bound by all of the provisions of said Agreement.

Signed: \_\_\_\_\_ Date: \_\_/\_\_/\_\_\_\_