

*What's New to  
BlueCross BlueShield of Tennessee  
Provider Administration Manual  
this Quarter?*

**September 2009**

- ✚ **New/Revised Billing and Reimbursement Guidelines**  
(Section VI. Billing and Reimbursement)
  - **Bilateral procedures**
  - **Selected Hospital Acquired Conditions (HACS) Not Present on Admission**
  - **Serious Reportable Adverse Events (Never Events)**
  - **Commercial Fee Schedule for Acute Care Hospital Drugs and Radiopharmaceuticals – Both Therapeutic and Diagnostic**
  - **Outpatient Surgery**
  
- ✚ **Clarified Behavioral Health Prior Authorization Guidelines**  
(Section XX. Behavioral Health Services)
  
- ✚ **Redefined Medicare Advantage PFFS and PPO Products**  
(Section XXIV. Medicare Advantage)