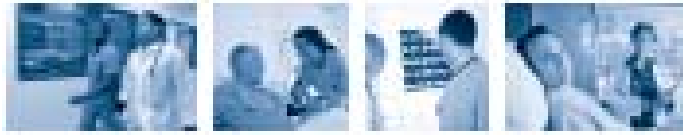








BlueCross BlueShield of Tennessee Provider Administration Manual



1Q 2012

What's New/Updated this Quarter?

-  **Effective 7/1/2011- POA Reporting Guidelines**
Section VI. Billing & Reimbursement
-  **Home Health Agency Non-Routine Supply Code List**
Section VI. Billing & Reimbursement
-  **Effective 1/1/2012 – DRG Admissions Assigned Length of Stay of Eight (8) Days**
(Section VIII. Utilization Management Program)
-  **Effective 3/1/2012 – Prior Authorization Required for Select Musculoskeletal Services/Procedures for Fully Insured Blue Networks P & S, and MedAdvantage PPO Members**
(Section VIII. Utilization Management Program)
 - **Pain Management**
 - **Spinal Surgeries**
 - **Joint Surgeries (Hip, Knee, and/or Shoulder)**
 - **Physical Medicine (MedAdvantage Only)**
-  **BlueAdvantage Offers Additional PPO Products –Sapphire and Garnet**
(Section XXIV. MedAdvantage)
-  **Valuable Health Tools for Your BlueAdvantage Patients**
(Section XXIV. MedAdvantage)