







*What's New to  
Volunteer State Health Plan  
Provider Administration Manual  
this Quarter?*

**September 2009**

-  **Home health nurses and aides can now accompany eligible persons outside the home during course of prior approved home health services**  
(Section IV. Benefits)
  
-  **Updated billing and reimbursement guidelines for bilateral procedures and procedures performed by two surgeons**  
(Sections V. Billing and Reimbursement)
  
-  **New policies implemented for *Selected Hospital Acquired Conditions Not Present on Admission and Serious Reportable Adverse Events (Never Events)***  
(Sections V. Billing and Reimbursement)
  
-  **Change to reimbursement policy for assistant-at-surgery services**  
(Sections V. Billing and Reimbursement)
  
-  **VSHP expands partnership with ValueOptions<sup>®</sup> to include behavioral health services for TennCareSelect members**  
(Section XV. Behavioral Health Services)
  
-  **New primary care provider behavioral health consultation line available**  
(Section XV. Behavioral Health Services)