

Volunteer State Health Plan (VSHP) Provider Administration Manual



1Q 2012

What's New/Updated this Quarter?

-  **Primary Care Provider (PCP) Fax Back Form**
(Section III. Primary Care Member Assignment)
-  **Non-emergency Transportation Criteria**
(Section IV. Benefits)
-  **Effective 3/1/2012-Diabetic Supplies Filed Through
TennCare Pharmacy Benefits Manager**
(Section V. Billing & Reimbursement)
-  **Home Health Agency Non-routine Supply List**
(Section V. Billing & Reimbursement)
-  **SNF Inpatient Rehabilitation Fax Form**
(Section VIII. Utilization Management Program)
-  **Effective 2/1/2012- Notification for Maternity Delivery
Admissions Not Required by Network Facilities**
(Section IX. OB Services)
-  **Maternity Care Management Form**
(Section IX. OB Services)