



of Tennessee

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IMPORTANT NOTIFICATION
Health Research Insights, Inc., (HRI) Retained By Several Self-Funded Groups

December 30, 2008

This is to inform you that several of the BlueCross BlueShield of Tennessee self-funded groups have retained the services of a company known as Health Research Insights, Inc., (HRI). HRI will be reviewing historical claims data incurred by the employees of these groups in an effort to analyze their medical claim payments.

BlueCross BlueShield of Tennessee is not affiliated with HRI and we have not been involved in the employer group's decision to hire HRI to perform these reviews. It is important to understand that self-funded employer groups own the sole rights to the information contained in the claims data.

This is a two-party contract between HRI and these employer groups. BlueCross BlueShield of Tennessee assumes no responsibility nor have we assisted HRI with these reviews. Because of this, we **will not** be able to provide any information or answer any questions you may have as a result of these claim payment reviews.

In the event you are contacted by HRI and you have questions or concerns, please contact HRI direct.