



## myBlue TN<sup>SM</sup> YOUR BLUE AT YOUR FINGERTIPS

BlueCross BlueShield of Tennessee's new mobile application for iOS and Android

You're constantly on the go, so you need a convenient way to keep up with your BlueCross health plan. With myBlue TN, you can find doctors or pharmacies, look up claims information, access a digital version of your member ID – and much more!

### TO GET STARTED,

log in to the application using the same username and password you use on the BlueAccess online member portal. Or just tap Register Now to quickly register. Have your member ID card handy. Just a few taps and you'll be on your way to accessing your details.



- Find a doctor in your plan's network by specialty or name (enter the ID prefix from your member ID card so the app knows which network doctors to display). Sort results or tap the Map View to see a map. Tap on a doctor to view details, call the office or save to your contacts.



- Search for pharmacies using your current location, city or zip code. View your results as a list or on a map. Tap on the pins to view contact information for that pharmacy and call or save to your contacts.



- Search for urgent care facilities using your current location, city or zip code. Tap on a listing to find the facility's contact information, view the listing on a map, and call or save as a contact.
- Access balances, claims and health plan details and a mobile version of your member ID card in My Insurance. You can view current balances, in-network and out-of-network deductibles, how much of your deductible has been met and how much remains on your plan.
- What's New includes messages about the application's latest feature updates, tips on staying healthy and more.
- Visit My Discounts often to see special BluePerks<sup>SM</sup> discounts that help you make healthy lifestyle choices with savings on a variety of health-related products and services.



**DOWNLOAD THE APP AT**  
the Apple App Store or the Google Play Store. Just search for myBlue TN to get started.



BlueCross BlueShield of Tennessee  
1 Cameron Hill Circle | Chattanooga, TN 37402  
bcbst.com

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For TDD/TTY help call 1-800-848-0299.

Spanish: Para obtener asistencia en Español, llame al 1-800-565-9140 | Tagalog: Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-565-9140 | Chinese: 如果需要中文的帮助, 请拨打这个号码 1-800-565-9140 | Navajo: Dine'ehgo shika at'ohwol ninsingo, kwijigo holne 1-800-565-9140

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