



Submitting a Claim

Most of the time, providers in your network submit claims for you or others on your plan. But sometimes you may need to submit a claim yourself. You can [download a claim form](#) here. If you need help filing a claim or need us to send you one, call us at the number on the back of your Member ID card (TTY: 1-800-848-0298 or 711).

Please mail your completed claim form and any attachments to:

BCBST Claims Service Center 1
Cameron Hill Circle, Suite 0002
Chattanooga, TN 37402-0002

There's a time limit to submit a claim — within 15 months from the date of care.