



## Specialty Pharmacy Network

The pharmacies in our Specialty Pharmacy Network provide our members with self-administered and provider-administered specialty drugs at discounted rates. When your doctor sends your prescription to the specialty pharmacy, they'll send your drugs to your home or provider's office.

Accredo Health Group	Phone: 1-888-239-0725	Fax: 1-866-387-1003
AnovoRx	Phone: 1-844-288-5007	Fax: 1-901-201-5465
ASP Cares	Phone: 1-866-422-7940	Fax: 1-615-988-6790
Baptist Specialty Pharmacy	Phone: 1-844-605-5496	Fax: 1-901-226-2496
BriovaRx/Optum Specialty Pharmacy	Phone: 1-866-791-8679	Fax: 1-866-306-4936
Caremark Specialty Pharmacy	Phone: 1-800-237-2767	Fax: 1-800-323-2445
Cumberland Vital Care	Phone: 1-931-456-0680	Fax: 1-931-456-4857
Diplomat Specialty Infusion Group	Phone: 1-866-442-4679	Fax: 1-513-792-3838
Dixie Vital Care	Phone: 1-931-241-5655	Fax: 1-931-241-5654
Eversana Life Science Services	Phone: 1-866-849-4481	Fax: 1-877-473-3172
FountainRx	Phone: 1-423-307-5757	Fax: 1-423-307-5241
Heritage Biologics	Phone: 1-816-875-5101	Fax: 1-844-878-6793
HPC Specialty Pharmacy	Phone: 1-800-757-9192	Fax: 1-855-813-0583
In Touch Pharmacy	Phone: 1-877-874-5099	Fax: 1-404-973-2711
Long's Specialty Pharmacy	Phone: 1-866-437-6717	Fax: 1-866-550-7421
Medex BioCare	Phone: 1-800-962-6339	Fax: 1-866-755-6339
NPS Pharmacy	Phone: 1-866-406-9266	Fax: 1-866-420-4686
NuFactor	Phone: 1-800-323-6832	Fax: 1-855-270-7347
Orsini Pharmaceutical Services	Phone: 1-800-410-8575	Fax: 1-847-734-1822
P3 Compounding Pharmacy	Phone: 1-865-769-5180	Fax: 1-865-769-5179
Paragon Infusion	Phone: 1-865-540-1002	Fax: 1-865-525-0522
Precision Healthcare, Inc.	Phone: 1-615-367-1444	Fax: 1-888-615-1445
Red River Vital Care of Jonesboro	Phone: 1-870-336-2195	Fax: 1-870-336-2197
Regional One Health Pharmacy	Phone: 1-888-633-6979	Fax: 1-901-545-8884
Restore Rx, Inc.	Phone: 1-877-388-0507	Fax: 1-901-388-0407
TwelveStone Medical	Phone: 1-844-893-0112	Fax: 1-800-223-4063
Vital Care of Dickson	Phone: 1-615-446-9999	Fax: 1-615-446-9777
Vital Care of Knoxville	Phone: 1-865-862-4557	Fax: 1-865-862-4556
Vital Care of North Mississippi	Phone: 1-662-280-3535	Fax: 1-662-280-3525

If you have questions about your Specialty Pharmacy Network, just give us a call at the Member Service number on the back of your Member ID card.

BlueCross BlueShield of Tennessee (BlueCross) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex. BlueCross does not exclude people or treat them differently because of race, color, national origin, age, disability or sex.

BlueCross:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as: (1) qualified interpreters and (2) written information in other formats, such as large print, audio and accessible electronic formats.
- Provides free language services to people whose primary language is not English, such as: (1) qualified interpreters and (2) written information in other languages.

If you need these services, contact a consumer advisor at the number on the back of your Member ID card or call 1-800-565-9140 (TTY: 1-800-848-0298 or 711).

If you believe that BlueCross has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you can file a grievance ("Nondiscrimination Grievance"). For help with preparing and submitting your Nondiscrimination Grievance, contact a consumer advisor at the number on the back of your Member ID card or call 1-800-565-9140 (TTY: 1-800-848-0298 or 711). They can provide you with the appropriate form to use in submitting a Nondiscrimination Grievance. You can file a Nondiscrimination Grievance in person or by mail, fax or email. Address your Nondiscrimination Grievance to: Nondiscrimination Compliance Coordinator; c/o Manager, Operations, Member Benefits Administration; 1 Cameron Hill Circle, Suite 0019, Chattanooga, TN 37402-0019; (423) 591-9208 (fax); Nondiscrimination\_OfficeGM@bcbst.com (email).

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019, 800-537-7697 (TDD). Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

BlueCross BlueShield of Tennessee, Inc., an Independent Licensee of the BlueCross BlueShield Association.

BlueCross BlueShield of Tennessee is a Qualified Health Plan Issuer in the Health Insurance Marketplace.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Si usted es miembro, llame al número de Servicio de atención a miembros que figura al reverso de su tarjeta de identificación de Miembro o al 1-800-565-9140 (TTY: 1-800-848-0298).

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالإحسان.

إذا كنت عضواً، فاتصل برقم خدمة الأعضاء الموجود على ظهر بطاقة هوية العضو أو بالرقم 1-800-565-9140 (الهاتف النصي: 1-800-848-0298).

注意: 如果您使用繁體中文, 您可以免費獲得語言援助服務。若您是會員, 請撥打會員 ID 卡背面的會員服務部號碼或 1-800-565-9140 (聽障專線 (TTY): 1-800-848-0298)。

CHỦ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Nếu quý vị là hội viên, hãy gọi đến số Dịch vụ Hội viên ở mặt sau thẻ ID Hội viên của quý vị hoặc 1-800-565-9140 (TTY: 1-800-848-0298).

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 가입자의 경우, 가입자 ID 카드 뒷면의 가입자 서비스 전화번호 또는 1-800-565-9140(TTY: 1-800-848-0298) 번으로 전화하시기 바랍니다.

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Si vous êtes adhérent, appelez le numéro du Service adhérents indiqué au dos de votre carte d'assuré adhérent ou appelez le 1-800-565-9140 (TTY/ATS : 1-800-848-0298).

ပြုစုခြင်း: ဘုံဘဝံ ဘာမ်လိာ်ဖာနာ ခာဝ်ဂျာမ်ပိလိဂျာမ်ဆွဲဝဲထီဝဲ ဂမ်ဖာနာ, လိုဝဲပဲလိာ်ဖာ, မေမ်ပီဖိဝဲပံလိာ်ဖာ။ ဘုံဘာမ်ပိလိဂျာမ်ဆွဲဝဲ, ဖိာ်ဖာဖာလိာ်ဆွဲဝဲပံလိဂျာမ်ဆွဲဝဲထီဝဲဂျာမ်ပိလိဂျာမ်ဆွဲဝဲ ID ဆွဲဝဲထီဝဲ 1-800-565-9140 (TTY: 1-800-848-0298)။

ማስታወ: የሚናገሩት ቋንቋ አማርኛ ከሆነ የትርጉም አርዳታ ድርጅቶች፣ በነጻ ሊያገኙት ተዘጋጅተዋል። አባል ከሆኑ፣ በአባልነት መታወቁያዎ ጀርባ ላይ በሚገኘው የአባልነት አገልግሎት ቁጥር ወይም በ 1-800-565-9140 (መስማት ለተሳናቸው፡ TTY: 1-800-848-0298) ይደውሉ።

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Falls Sie ein Mitglied sind, rufen Sie die Nummer des Mitgliederdienstes auf der Rückseite Ihrer Mitglieds-ID-Karte oder 1-800-565-9140 (TTY: 1-800-848-0298) an.

સુચના: જો તમે ગુજરાતી બોલતા હો, તો નિ:શુલ્ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. જો તમે સભ્ય છો, તો તમારા સભ્ય આઈડી કાર્ડની પાછળના સભ્ય સર્વિસ નંબર ઉપર અથવા 1-800-565-9140 (TTY: 1-800-848-0298) પર કોલ કરો.

注意事項: 日本語を話される場合、無料の言語支援をご利用いただけます。会員のお客様は、会員IDカードの裏面に記載の会員サービス番号あるいは1-800-565-9140 (TTY: 1-800-848-0298)まで、お電話にてご連絡ください。

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Kung ikaw ay isang miyembro, tawagan ang numero ng Serbisyo sa Miyembro na nasa likod ng iyong Kard ng ID ng Miyembro o sa 1-800-565-9140 (TTY: 1-800-848-0298).

ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। अगर आप सदस्य हैं तो अपने सदस्य आईडी कार्ड के पीछे दिए गए नंबर या 1-800-565-9140 (TTY: 1-800-848-0298) पर सदस्य सेवा नंबर पर फोन करें।

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Если Вы являетесь участником, позвоните в отдел обслуживания участников по номеру, указанному на обратной стороне Вашей идентификационной карты участника, или по номеру 1-800-565-9140 (TTY: 1-800-848-0298).

توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. در صورتیکه عضو هستید، با شماره خدمات اعضا در پشت کارت شناسایی عضو خود یا 1-800-565-9140 (TTY: 1-800-848-0298) تماس بگیرید.

ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Si ou se yon manm, rele nimewo Sèvis Manm ki sou do kat ID Manm ou an oswa 1-800-565-9140 (TTY: 1-800-848-0298).

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Członkowie mogą dzwonić pod numer działu Member Service podany na odwrocie karty identyfikacyjnej członka lub numer 1-800-565-9140 (TTY: 1-800-848-0298).

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Caso seja membro, ligue para o telefone do serviço de Atendimento ao Membro informado no verso de seu cartão de identificação de membro ou para 1-800-565-9140 (TTY: 1-800-848-0298).

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Se è un membro, chiami il numero del Servizio per i membri riportato sul retro della Sua scheda identificativa del membro oppure il numero 1-800-565-9140 (TTY: 1-800-848-0298).

Díí baa akó nínizín: Díí saad bee yáníłti'go Diné Bizaad, saad bee áká'ánída'áwo'déé', t'áá jiiik'eh, éí ná hóíłó. Naaltsoos bee ná ha'dít'éego, Naaltsoos Bá Hada'dít'éhígíí ninaaltsoos nit'ízi bee néehozinígíí bine'déé' Naaltsoos Bá Hada'dít'éhígíí Bee Áka'ánída'áwo'í bibéésh bee hane'í biká'ígíí bee hodílnih doodago 1-800-565-9140 (Doo Adinits'agóógo q TTY: 1-800-848-0298) bee hodílnih.