

Tennessee Health Care Innovation Initiative

EPISODES OF CARE REFERENCE GUIDE

Health care providers, insurance companies, employers, states, and the federal government are all changing incentives to reward the delivery of efficient, high-quality care. In 2013, Governor Haslam launched Tennessee's Health Care Innovation Initiative (THCII) with the aim to shift the health care system from **volume-based** to **value-based**.

The BlueCross BlueShield THCII program protects and maintains our members' physical and fiscal health by rewarding doctors and hospitals for high-quality, efficient treatment of medical conditions, and by reducing ineffective or inappropriate treatments.

What is an episode of care?

An episode of care is a clinical situation with predictable start and end points. Episode-based payments align incentives with achieving the desired outcome for a patient during an episode of care.

Where do I learn more about the episode details?

You can visit the Tennessee Division of Healthcare and Finance Division website for information on each episode: <http://www.tn.gov/hcfa/topic/episodes-of-care>.

What is a Principle Account Provider (PAP) or Quarterback?

For each episode of care, there's a Principal Accountable Provider or Quarterback – typically the contracted provider – whose care has the most impact on the overall cost and quality of a patient's treatment for that particular episode. The Quarterback coordinates care and chooses the patient's treatment path.

How do I get to my reports?

Quarterly reports are available on BlueAccessSM for Principal Accountable Providers, or Quarterbacks. If you do not have access yet, visit bcbst.com and

click the Log In/Register link at the top right-hand corner of the page. You will be guided through registration. Once in BlueAccess, scroll down until you see Tennessee Health Care Innovation Initiative. This is where you will access the reports and additional information. If you have questions or have difficulty accessing your reports, call (423) 535-5717 and choose option 2.

What's included in the reports and when are they published?

THCII Episode of Care reports are built by payers using claims data submitted by physicians and facilities. The quarterly report provides a performance summary as well as quality and cost details related to the episode of care. It also identifies areas of improvement in care coordination and costs, and recommends practice changes to better promote quality patient care. Preview and Interim Performance reports are published quarterly and the Final report is published once a year. To learn more, go to <http://www.tn.gov/assets/entities/hcfa/attachments/Howtoguide.pdf>

Who do I contact with questions?

For general program questions or questions about accessing these reports, call (423) 535-5717 and choose option 2.

Where can I find additional information about the program?

THCII State Site: [Tennessee Health Care Innovation Initiative - TN.Gov](http://www.tn.gov/hcfa/topic/episodes-of-care)

BlueCare Site: <http://bluecare.bcbst.com/Providers/Provider-Education-and-Resources/THCII.html>

Commercial Site: <http://www.bcbst.com/providers/episode-of-care.page>