



of Tennessee

1 Cameron Hill Circle
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bcbst.com

New Commercial Air Ambulance Prior Authorization Submission Process

Effective Dec. 13, 2025

Effective Dec. 13, 2025, we'll no longer be using Alacura to manage prior authorizations for non-emergent air ambulance transport for our Commercial lines of business. For your convenience, there will be no change to your current process for submitting these prior authorization requests to BlueCross.

If you have questions about using Availity, please call (423) 535-5717, option 2, or contact your eBusiness Regional Marketing Consultant.