

More Members, Same Reimbursement



BlueCross BlueShield of Tennessee and other participating Blue Plans around the nation have exclusive access to the national Dental GRID, administered by the GRID Dental Corporation.

The national Dental GRID has two networks that give you an opportunity to see members from other Blue Cross and Blue Shield plans at your local-plan reimbursement levels. As part of BlueCross BlueShield of Tennessee, you're participating in the national Dental GRID – the GRID network.

What This Means for You, As a Participating Provider in Our Dental Network

Members are more likely to use you for their dental care because you're in their network, even if they live in your state but are enrolled in Blue Cross and Blue Shield plans based in other states.

The GRID network also provides a competitive network solution in the marketplace that's well-positioned as a strong alternative to the largest fee-for-service networks operating nationwide.

The national Dental GRID won't change your reimbursement levels or participating provider agreement in any way—you continue to be reimbursed based on your current participating provider agreement.

How to Recognize a Member with Access to a GRID Network

You should see the word "GRID" or "GRID+," along with a Customer Service number on the back of the member's dental-only ID card or their combined medical-dental ID card.

If a member says they have access to the GRID or GRID+ network but it's not on their ID card, please call the Provider Service or Customer Service phone number to verify dental participation.

How Do GRID and GRID+ Reimbursement Levels Compare to Ours?

GRID reimbursement is the BlueCross BlueShield of Tennessee reimbursement that you have agreed to.

Where Do Dentists Send Claims for the GRID networks?

Send claims to the address on the member's ID card. Claims are paid by the Blue Cross and/or BlueShield plan where the member's group is located—but reimbursement is at your level.

When Did the GRID Networks Begin?

The national Dental GRID has been available to employer groups since January 2012.

What Else Do Dentists Need to Know?

As a participating dentist, more patients can turn to you for their dental care as a network dentist. Your participating provider agreement and reimbursement with us doesn't change.

