

Find What You Need on Availity®

We understand you may need help finding important information on the Availity portal. Availity offers a truly intuitive search experience, starting with service type, and then benefit descriptions. Please use this handy chart to find where your documents are located within each Availity category.

Availity Service Description	Benefit Description (formerly in BlueAccess SM)
Abortion	In-Network Outpatient Surgery, Facility
	In-Network Office Surgery, PCP
	In-Network Outpatient Surgery, Physician
	Office Surgery, PCP, In-Network
	Office Surgery, PCP, Out-of-Network
	Out-of-Network Office Surgery, PCP
	Out-of-Network Outpatient Surgery, Facility
	Out-of-Network Outpatient Surgery, Physician
	Outpatient Surgery, Facility
	Outpatient Surgery, Physician
Ambulatory Service Center Facility	In-Network Outpatient Surgery, Physician
	Out-of-Network Outpatient Surgery, Physician
	Outpatient Surgery, Physician
Anesthesia	In-Network Outpatient Surgery, Facility
	Out-of-Network Outpatient Surgery, Facility
	Outpatient Surgery, Facility
Audiology Exam	Audiology Hearing/Screening In-Network
	Audiology Hearing/Screening Out-of-Network
Cardiac Rehabilitation	In-Network Cardiac Rehab, Office
	In-Network Cardiac Rehabilitation, Outpatient Facility
	Out-of-Network Cardiac Rehab, Office
	Out-of-Network Cardiac Rehabilitation, Outpatient Facility
Chemotherapy	In-Network Office Chemotherapy, PCP
	In-Network Office Chemotherapy, Specialist
	In-Network Outpatient Chemotherapy
	In-Network Radiology - Therapeutic - Chemotherapy, Outpatient Facility
	Out-of-Network Office Chemotherapy, PCP
	Out-of-Network Office Chemotherapy, Specialist
	Out-of-Network Radiology-Therapeutic-Chemotherapy, Outpatient Facility
Chiropractic	In-Network Chiropractic/Manipulative Services
	In-Network Routine Diagnostic Services, Chiropractor
	Out-of-Network Chiropractic /Manipulative Services
	Out-of-Network Routine Diagnostic Services, Chiropractor

Availity Service Description	Benefit Description (formerly in BlueAccess SM)
Consultation	In-Network Telehealth PhysicianNow Behavioral Health
	In-Network Telehealth PhysicianNow Medical
	Out-of-Network Telehealth PhysicianNow Behavioral Health
	Out-of-Network Telehealth PhysicianNow Medical
Diagnostic Medical	In-Network Non-Routine Diagnostic, Inpatient Facility
	In-Network Non-Routine Diagnostic, Inpatient Physician
	In-Network Non-Routine/Advanced Radiological Imaging, Office
	In-Network Routine Diagnostic Services, Office
	In-Network Routine Diagnostic Services, Outpatient Facility
	In-Network Routine Diagnostic Services, Outpatient Physician
	Non-Routine/Advanced Radiological Imaging, Office, In-Network
	Non-Routine/Advanced Radiological Imaging, Office, Out-of-Network
	Out-of-Network Non-Routine Diagnostic, Inpatient Facility
	Out-of-Network Non-Routine Diagnostic, Inpatient Physician
	Out-of-Network Non-Routine/Advanced Radiological Imaging, Office
	Out-of-Network Routine Diagnostic Services, Office
	Out-of-Network Routine Diagnostic Services, Outpatient Facility
	Out-of-Network Routine Diagnostic Services, Outpatient Physician
	Routine Diagnostic Services, Office, In-Network
	Routine Diagnostic Services, Office, Out-of-Network
	Routine Diagnostic Services, Outpatient Facility
	Routine Diagnostic Services, Outpatient Physician
Diagnostic X-Ray	In-Network Routine Diagnostic Services, Office
	In-Network Routine Diagnostic Services, Outpatient Facility
	In-Network Routine Diagnostic Services, Outpatient Physician
	Out-of-Network Routine Diagnostic Services, Office
	Out-of-Network Routine Diagnostic Services, Outpatient Facility
	Out-of-Network Routine Diagnostic Services, Outpatient Physician
	Routine Diagnostic Services, Office, In-Network
	Routine Diagnostic Services, Office, Out-of-Network
	Routine Diagnostic Services, Outpatient Facility
	Routine Diagnostic Services, Outpatient Physician
Dialysis	Dialysis, Outpatient Physician
	In-Network Dialysis, Outpatient Physician
	Out-of-Network Dialysis, Outpatient Physician
Durable Medical Equipment	In-Network Durable Medical Equipment
	In-Network Hearing Aids
	In-Network Orthotics
	In-Network Prosthetics
	Out-of-Network Durable Medical Equipment
	Out-of-Network Hearing Aids
	Out-of-Network Orthotics
Out-of-Network Prosthetics	
Durable Medical Equipment Purchase	In-Network Durable Medical Equipment
	In-Network Hearing Aids

Availability Service Description	Benefit Description (formerly in BlueAccess SM)
Durable Medical Equipment Purchase (continued)	Out-of-Network Durable Medical Equipment
	Out-of-Network Hearing Aids
Durable Medical Equipment Rental	In-Network Durable Medical Equipment
	Out-of-Network Durable Medical Equipment
Emergency Services	In-Network Ambulance
	In-Network Facility Emergency Room
	In-Network Office Visit, PCP
	In-Network Telehealth PhysicianNow Medical
	Office Visit, PCP, In-Network
	Office Visit, PCP, Out-of-Network
	Out-of-Network Ambulance
	Out-of-Network Facility Emergency Room
	Out-of-Network Office Visit, PCP
	Out-of-Network Telehealth PhysicianNow Medical
Family Planning	In-Network Office Visit, PCP
	In-Network Office Visit, Specialist
	Office Visit, PCP, In-Network
	Office Visit, PCP, Out-of-Network
	Office Visit, Specialist, In-Network
	Office Visit, Specialist, Out-of-Network
	Out-of-Network Office Visit, PCP
	Out-of-Network Office Visit, Specialist
General Benefits	In-Network Member Coinsurance
	Out-of-Network Member Coinsurance
Gynecological	In-Network Routine Gynecological Exam
	Out-of-Network Routine Gynecological Exam
Health Benefit Plan Coverage	Audiology Hearing/Screening In-Network
	Audiology Hearing/Screening Out-of-Network
	Injections, In-Network
	Injections, Out-of-Network
	In-Network Chiropractic/Manipulative Services
	In-Network Facility Emergency Room
	In-Network Generic drugs
	In-Network Injections
	In-Network Inpatient Physician
	In-Network Member Coinsurance
	In-Network Non-Preferred Brand
	In-Network Office Visit, PCP
	In-Network Office Visit, Specialist
	In-Network Office Visit, Education/Training
	In-Network Other Medical Procedures, Outpatient
	In-Network Other Medical Procedures, Outpatient Facility
	In-Network Preferred Brand
	In-Network Telehealth PhysicianNow Medical
	In-Network TMJ Office
	Office Visit, PCP, In-Network

Availability Service Description	Benefit Description (formerly in BlueAccess SM)
Health Benefit Plan Coverage (continued)	Office Visit, PCP, Out-of-Network
	Office Visit, Specialist, In-Network
	Office Visit, Specialist, Out-of-Network
	Other Medical Procedures, Outpatient
	Other Medical Procedures, Outpatient Facility
	Out-of-Network Other Medical Procedures, Outpatient
	Out-of-Network Chiropractic /Manipulative Services
	Out-of-Network Facility Emergency Room
	Out-of-Network Generic drugs
	Out-of-Network Injections
	Out-of-Network Inpatient Physician
	Out-of-Network Member Coinsurance
	Out-of-Network Non-Preferred Brand
	Out-of-Network Office Visit, PCP
	Out-of-Network Office Visit, Specialist
	Out-of-Network Office Visit, Education/Training
	Out-of-Network Other Medical Procedures, Outpatient Facility
	Out-of-Network Preferred Brand
	Out-of-Network Telehealth PhysicianNow Medical
	Out-of-Network TMJ Office
Home Health Care	In-Network Home Health Care
	In-Network Office Visit, Specialist
	Office Visit, Specialist, In-Network
	Office Visit, Specialist, Out-of-Network
	Out-of-Network Home Health Care
	Out-of-Network Office Visit , Specialist
Hospice	In-Network Hospice, Inpatient
	Out-of-Network Hospice, Inpatient
Hospital	In-Network Outpatient Surgery, Facility
	In-Network Facility Emergency Room
	In-Network Inpatient Physician
	In-Network Other Medical Procedures, Outpatient
	In-Network Other Medical Procedures, Outpatient Facility
	In-Network Outpatient Surgery, Physician
	Other Medical Procedures, Outpatient
	Other Medical Procedures, Outpatient Facility
	Out-of-Network Other Medical Procedures, Outpatient
	Out-of-Network Facility Emergency Room
	Out-of-Network Inpatient Physician
	Out-of-Network Other Medical Procedures, Outpatient Facility
	Out-of-Network Outpatient Surgery , Facility
	Out-of-Network Outpatient Surgery, Physician
	Outpatient Surgery, Facility
Outpatient Surgery, Physician	

Availity Service Description	Benefit Description (formerly in BlueAccess SM)
Hospital - Ambulatory Surgical	In-Network Outpatient Surgery, Facility
	In-Network Outpatient Surgery, Physician
	Out-of-Network Outpatient Surgery, Facility
	Out-of-Network Outpatient Surgery, Physician
	Outpatient Surgery, Facility
	Outpatient Surgery, Physician
Hospital - Emergency Medical	In-Network Facility Emergency Room
	Out-of-Network Facility Emergency Room
Hospital - Inpatient	In- Network Operating Room Services - Transplant, Inpatient Facility
	In-Network Inpatient Physician
	In-Network Transplant, Travel & Lodging
	Out-of-Network Inpatient Physician
	Out-of-Network Operating Room Services - Transplant, Inpatient Facility
	Out-of-Network Transplant, Travel & Lodging
Hospital - Outpatient	In-Network Facility Emergency Room
	In-Network Other Medical Procedures, Outpatient
	In-Network Other Medical Procedures, Outpatient Facility
	In-Network Pulmonary Therapeutic Testing/Therapy, Outpatient
	Other Medical Procedures, Outpatient
	Other Medical Procedures, Outpatient Facility
	Out-of-Network Other Medical Procedures, Outpatient
	Out-of-Network Facility Emergency Room
	Out-of-Network Other Medical Procedures, Outpatient Facility
Licensed Ambulance	In-Network Ambulance
	Out-of-Network Ambulance
Maternity	In-Network Maternity Delivery (Inpatient Physician Services)
	In-Network Maternity Delivery, Outpatient
	Out-of-Network Maternity Delivery (Inpatient Physician Services)
	Out-of-Network Maternity Delivery, Outpatient
Medical Care	Dialysis, Outpatient Physician
	In-Network Hospice, Inpatient
	In-Network Outpatient Surgery, Facility
	In-Network Dialysis, Outpatient Physician
	In-Network Durable Medical Equipment
	In-Network Home Health Care
	In-Network Maternity Delivery (Inpatient Physician Services)
	In-Network Maternity Delivery, Outpatient
	In-Network Member Coinsurance
	In-Network Office Surgery, Specialist
	In-Network Office Surgery, PCP
	In-Network Office Visit, PCP
	In-Network Orthotics
	In-Network Outpatient Surgery, Physician
In-Network Prosthetics	

Availity Service Description	Benefit Description (formerly in BlueAccess SM)
Medical Care	In-Network Routine Gynecological Exam
	In-Network Skilled Nursing Visit, Outpatient
	Office Surgery , Specialist, In-Network
	Office Surgery , Specialist, Out-of-Network
	Office Surgery, PCP, In-Network
	Office Surgery, PCP, Out-of-Network
	Office Visit , PCP, In-Network
	Office Visit , PCP, Out-of-Network
	Out-of-Network Dialysis, Outpatient Physician
	Out-of-Network Durable Medical Equipment
	Out-of-Network Home Health Care
	Out-of-Network Hospice, Inpatient
	Out-of-Network Maternity Delivery (Inpatient Physician Services)
	Out-of-Network Maternity Delivery ,Outpatient
	Out-of-Network Member Coinsurance
	Out-of-Network Office Surgery, Specialist
	Out-of-Network Office Surgery, PCP
	Out-of-Network Office Visit, PCP
	Out-of-Network Orthotics
	Out-of-Network Outpatient Surgery, Facility
	Out-of-Network Outpatient Surgery, Physician
	Out-of-Network Prosthetics
	Out-of-Network Routine Gynecological Exam
	Out-of-Network Skilled Nursing Visit, Outpatient
Outpatient Surgery, Facility	
Outpatient Surgery, Physician	
Mental Health	Behavioral Health Outpatient Facility In-Network
	Behavioral Health Outpatient Facility Out-of-Network
Mental Health Facility - Outpatient	Behavioral Health Outpatient Facility In-Network
	Behavioral Health Outpatient Facility Out-of-Network
MRI/CAT Scan	In-Network Non-Routine Diagnostic, Inpatient Facility
	In-Network Non-Routine Diagnostic, Inpatient Physician
	In-Network Non-Routine/Advanced Radiological Imaging, Office
	Non-Routine/Advanced Radiological Imaging, Office, In-Network
	Non-Routine/Advanced Radiological Imaging, Office, Out-of-Network
	Out-of-Network Non-Routine Diagnostic, Inpatient Facility
	Out-of-Network Non-Routine Diagnostic, Inpatient Physician
	Out-of-Network Non-Routine/Advanced Radiological Imaging, Office
Obstetrical	In-Network Office Visit, PCP
	Office Visit, PCP, In-Network
	Office Visit, PCP, Out-of-Network
	Out-of-Network Office Visit, PCP
Obstetrical/Gynecological	In-Network Office Visit, PCP
	In-Network Routine Gynecological Exam
	Office Visit, PCP, In-Network

Availity Service Description	Benefit Description (formerly in BlueAccess SM)
Obstetrical/Gynecological (contiued)	Office Visit, PCP, Out-of-Network
	Out-of-Network Office Visit, PCP
	Out-of-Network Routine Gynecological Exam
Occupational Therapy	In-Network Occupational Therapy
	In-Network Occupational Therapy, Office
	In-Network Occupational Therapy, Outpatient
	In-Network Occupational Therapy, Outpatient Facility
	Out-of-Network Occupational Therapy
	Out-of-Network Occupational Therapy, Office
	Out-of-Network Occupational Therapy, Outpatient
	Out-of-Network Occupational Therapy, Outpatient Facility
Oral Surgery	In-Network Outpatient Surgery, Facility
	Out-of-Network Outpatient Surgery, Facility
	Outpatient Surgery, Facility
Other Medical	Injections, In-Network
	Injections, Out-of-Network
	In-Network Injections
	In-Network TMJ Office
	Out-of-Network Injections
	Out-of-Network TMJ Office
Pharmacy	In-Network Generic drugs
	In-Network Non-Preferred Brand
	In-Network Preferred Brand
	Out-of-Network Generic drugs
	Out-of-Network Non-Preferred Brand
	Out-of-Network Preferred Brand
Physical Medicine	In-Network Physical Therapy
	In-Network Physical Therapy, Office
	In-Network Physical Therapy, Outpatient
	In-Network Physical Therapy, Outpatient Facility
	Out-Network Physical Therapy, Outpatient Facility
	Out-of-Network Physical Therapy
	Out-of-Network Physical Therapy, Office
	Out-of-Network Physical Therapy, Outpatient
Physical Therapy	In-Network Physical Therapy
	In-Network Physical Therapy, Outpatient
	Out-of-Network Physical Therapy
	Out-of-Network Physical Therapy, Outpatient
Physician Visit - Office: Sick	In-Network Office Visit, PCP
	In-Network Office Visit, Specialist
	Office Visit, PCP, In-Network
	Office Visit, PCP, Out-of-Network
	Office Visit, Specialist, In-Network
	Office Visit, Specialist, Out-of-Network
	Out-of-Network Office Visit, PCP
	Out-of-Network Office Visit, Specialist

Availability Service Description	Benefit Description (formerly in BlueAccess SM)
Physician Visit - Office: Well	Audiology Hearing/Screening In-Network
	Audiology Hearing/Screening Out-of-Network
	In-Network Office Visit, Education/Training
	Out-of-Network Office Visit, Education/Training
Podiatry	In-Network Office Visit, Specialist
	Office Visit , Specialist, In-Network
	Office Visit , Specialist, Out-of-Network
	Out-of-Network Office Visit, Specialist
Professional (Physician) Visit - Home	In-Network Office Visit, Specialist
	Office Visit , Specialist, In-Network
	Office Visit , Specialist, Out-of-Network
	Out-of-Network Office Visit, Specialist
Professional (Physician) Visit-Inpatient	In-Network Inpatient Physician
	Out-of-Network Inpatient Physician
Professional (Physician) Visit - Office	Audiology Hearing/Screening In-Network
	Audiology Hearing/Screening Out-of-Network
	In-Network Office Visit, PCP
	In-Network Office Visit, Specialist
	In-Network Office Visit, Education/Training
	In-Network Telehealth PhysicianNow Medical
	Office Visit, PCP, In-Network
	Office Visit, PCP, Out-of-Network
	Office Visit, Specialist, In-Network
	Office Visit, Specialist, Out-of-Network
	Out-of-Network Office Visit, PCP
	Out-of-Network Office Visit, Specialist
	Out-of-Network Office Visit, Education/Training
	Out-of-Network Telehealth PhysicianNow Medical
Professional (Physician) Visit - Outpatient	In-Network Other Medical Procedures, Outpatient
	In-Network Other Medical Procedures, Outpatient Facility
	Other Medical Procedures, Outpatient
	Other Medical Procedures, Outpatient Facility
	Out-of-Network Other Medical Procedures, Outpatient
	Out-of-Network Other Medical Procedures, Outpatient Facility
Psychiatric - Inpatient	In-Network Behavioral Health Room & Board
	Out-of-Network Behavioral Health Room & Board
Psychiatric - Outpatient	Behavioral Health Outpatient Facility In-Network
	Behavioral Health Outpatient Facility Out-of-Network
	In-Network Behavioral Health Room & Board
	Out-of-Network Behavioral Health Room & Board
Psychotherapy	In-Network Behavioral Health Room & Board
	Out-of-Network Behavioral Health Room & Board
Pulmonary Rehabilitation	In-Network Pulmonary Therapeutic Testing/Therapy, Outpatient
	Out-of-Network Pulmonary Therapeutic Testing/Therapy, Outpatient

Availity Service Description	Benefit Description (formerly in BlueAccess SM)
Radiation Therapy	In-Network Outpatient Radiation
	In-Network Radiology - Therapeutic - Radiation Therapy, Outpatient Facility
	Out-of-Network Outpatient Radiation
	Out-of-Network Radiology - Therapeutic - Radiation Therapy, Outpatient Facility
Routine Physical	In-Network Routine Exams
	Out-of-Network Routine Exams
Second Surgical Opinion	In-Network Outpatient Surgery, Facility
	Out-of-Network Outpatient Surgery, Facility
	Outpatient Surgery, Facility
Skilled Nursing Care	In-Network Skilled Nursing Visit, Outpatient
	Out-of-Network Skilled Nursing Visit, Outpatient
Speech Therapy	In-Network Speech Therapy
	In-Network Speech Therapy, Office
	In-Network Speech Therapy, Outpatient
	In-Network Speech-Language Pathology, Outpatient Facility
	Out-of-Network Speech Therapy
	Out-of-Network Speech Therapy, Office
	Out-of-Network Speech Therapy, Outpatient
Surgical	In-Network Outpatient Surgery, Facility
	In-Network Office Surgery , Specialist
	In-Network Office Surgery, PCP
	In-Network Outpatient Surgery, Physician
	Office Surgery, Specialist, In-Network
	Office Surgery, Specialist, Out-of-Network
	Office Surgery, PCP, In-Network
	Office Surgery, PCP, Out-of-Network
	Out-of-Network Office Surgery, Specialist
	Out-of-Network Office Surgery, PCP
	Out-of-Network Outpatient Surgery , Facility
	Out-of-Network Outpatient Surgery, Physician
	Outpatient Surgery, Facility
Surgical Assistance	Outpatient Surgery, Physician
	In-Network Outpatient Surgery, Facility
	Out-of-Network Outpatient Surgery, Facility
Transplants	Outpatient Surgery, Facility
	In- Network Operating Room Services - Transplant, Inpatient Facility
	In-Network Transplant, Travel & Lodging
	Out-of-Network Operating Room Services - Transplant, Inpatient Facility
	Out-of-Network Transplant, Travel & Lodging

We're Right Here

If you need help, please contact your eBusiness Regional Marketing Consultant or eBusiness Technical Support with any questions.

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