



STATE OF TENNESSEE
BUREAU OF TENNCARE
DEPARTMENT OF FINANCE AND ADMINISTRATION
310 GREAT CIRCLE ROAD
NASHVILLE, TENNESSEE

This notice is to advise you of information regarding the *TennCare Pharmacy Program*.

**Please forward or copy the information in this notice to all providers
who may be affected by these processing changes.**

This notice is being sent as a reminder about changes to proton pump inhibitors (PPIs) covered on the TennCare Preferred Drug List (PDL). We encourage you to read this notice thoroughly and contact SXC's Technical Call Center (866-434-5520) should you have additional questions.

PROTON PUMP INHIBITORS: PREFERRED DRUG LIST (PDL) FOR TENNCARE EFFECTIVE 10/01/08

Effective October 1, 2008 Nexium® and Zegerid® became TennCare's preferred PPI products on the PDL. Patients currently using other proton pump inhibitors will be allowed to continue until December 31, 2008. **Beginning January 1, 2009, all PPI claims (both new prescriptions and refills) with the exception of Nexium® and Zegerid® will begin to deny at point-of-sale unless there is an existing PA in place.** All patients will need to be transitioned to a preferred PPI product (or obtain a prior authorization for a non-preferred PPI) prior to January 1, 2009.

In order for a TennCare recipient to receive a proton pump inhibitor, the patient must meet clinical criteria even if the requested drug is preferred on the PDL. Please note that certain diagnoses also require previous trial and failure of an H2 receptor antagonist. A list of preferred and non-preferred proton pump inhibitors is enclosed for your perusal. A documented trial and failure of a preferred proton pump inhibitor (minimum trial period of 2 weeks) will be required prior to approval of a non-preferred PPI.

IMPORTANT PHONE NUMBERS

TennCare Family Assistance Service Center	866-311-4287
Express Scripts Health Options Hotline (RxOutreach PAP)	888-486-9355
TennCare Fraud and Abuse Hotline	800-433-3982
TennCare Pharmacy Program (providers only)	888-816-1680
TennCare Pharmacy Program Fax	888-298-4130
SXC Technical Call Center	866-434-5520
SXC Clinical Call Center	866-434-5524
SXC Call Center Fax	866-434-5523

HELPFUL TENNCARE INTERNET LINKS

SXC: <https://tnm.rxportal.sxc.com/rxclaim/portal/preLogin>

TennCare website: www.tennessee.gov/tenncare/

Please visit the SXC / TennCare website regularly to stay up-to-date on changes to the pharmacy program. For additional information or updated payer specifications, please visit the SXC website at <https://tnm.rxportal.sxc.com/rxclaim/portal/preLogin> under "Pharmacist and Prescriber," then "Program Requirements." Please forward or copy the information in this notice to all providers who may be affected by these processing changes.

Thank you for your valued participation in the TennCare program.