SHARE WITH YOUR SOFTWARE VENDOR
To ensure that secondary/tertiary professional and institutional claims are paid appropriately, the coordination of benefits (COB) information must be submitted in compliance with ANSI standards.

COB INFORMATION MAY INCLUDE THE FOLLOWING:
- LOOP ID - 2320 OTHER SUBSCRIBER INFORMATION
- LOOP ID - 2330A OTHER SUBSCRIBER NAME
- LOOP ID - 2330B OTHER PAYER NAME
- LOOP ID - 2330C OTHER PAYER REFERRING PROVIDER
- LOOP ID - 2330D OTHER PAYER RENDERING PROVIDER
- LOOP ID - 2330E OTHER PAYER SERVICE FACILITY LOCATION
- LOOP ID - 2330F OTHER PAYER SUPERVISING PROVIDER
- LOOP ID - 2430 LINE ADJUDICATION INFORMATION

MINIMUM REQUIREMENTS FOR SUBMITTING ELECTRONIC SECONDARY CLAIMS INCLUDE THE FOLLOWING:

Payer Responsibility Sequence Number Code
[Loop ID - 2320 | SBR01] Submit code identifying the payer's sequence of responsibility for payment. When more than one payer exists, a unique value must be used for each payer.

Example Sequence Number Codes:
- S Secondary
- T Tertiary

Payer Paid Amount [Loop ID – 2320 | AMT02] Submit primary payer’s total paid amount.

CAS Adjustment Information [Loop 2320 or 2430 | CAS] Submit other payer claim adjustment group and reason codes with the corresponding monetary amounts.

Example CAS Group Codes:
- CO Contractual Obligations
- PR Patient Responsibility

Example Claim Adjustment Reason Codes (CARC):
- 1 Deductible
- 2 Coinsurance

Claim Check or Remittance Date [Loop 2330B | DTP(573)] Submit other payer check or remittance date.

ADDITIONAL HELPFUL INFORMATION
- The primary payer paid amount represents the actual paid amount of the other payer (located on the 835 ERA, loop 2100 | CLP04).
- Claim adjustment segments (CAS) explain any variance between the paid amount and the total charge. CAS information may apply to the entire claim (located in the 835 ERA, loop 2100 | CAS) or each line item (located in the 835 ERA, loop 2110 | CAS).
- A complete list of claim adjustment group and reason codes can be found at www.wpc-edi.com.
- Amounts must balance (Payer payment = Sum of payment amounts – Sum of adjustment amounts).
- BlueCross BlueShield of Tennessee strongly recommends sending claim payment information at the line level if that data is available.