

## **Appendix D: Provider BlueCard Claim Appeal Form**\*Denotes required field

| *Today's Date (MM/DD/YY):  |                       |
|--|-----------------------|
| PROVIDER INFORMATION   |                       |
| *Provider Name   | *Contact Name         |
| *NPI   | *Contact Phone Number |
|  |                       |
| Contact Email  | Contact Fax Number    |
| *Contact Address   |                       |
| MEMBER/CLAIM INFORMATION   |                       |
| *Member Name   | *Claim Number         |
|  |                       |
| *Member ID (including prefix)  | *Denial Code(s)       |
| *Date(s) of Service (MM/DD/YY)   |                       |
|  |                       |
| TYPE OF APPEAL* (CHECK ONE OF THE FOLLOWING REASONS FOR DENIAL OR CLAIMED UNDERPAYMENT, AND ATTACH <u>ALL</u> SUPPORTING DOCUMENTATION, INCLUDING ANY NECESSARY MEMBER AUTHORIZATION)  |                       |
| Contract Term(s): Original claim was not paid or processed in accordance with contract terms.  |                       |
| Coordination of Benefits: Original claim denied or closed pending receipt of additional information from another insurer or other reason related to COB.   |                       |
| Corrected Claim: Previously processed claim was denied for a defect and/or error and requires a correction. Please specify the correction to be made:  |                       |
| Duplicate Claim: Original claim denied as duplicate to a previously finalized claim.   |                       |
| Timely Filing: Original claim denied for untimely filing (and proof of timely filing is attached).   |                       |
| <b>Precertification/notification or Prior-Authorization</b> : Original claim denied or Provider received reduced payment for failure to notify or pre-authorize services or exceeding authorized limits (and proof of valid notification/authorization is attached). |                       |
| Medical Necessity: Original claim denied as a result of medical necessity/utilization review decision.   |                       |
| Referral Denial: Original claim denied as invalid or missing a required referral.  |                       |
| <b>Request for Additional Information</b> : Original claim denied due to missing or incomplete information (and missing information or identification of such information in previously-submitted records is attached).  |                       |
| Other Type of Denial/Claimed Underpayment:   |                       |
| Brief Explanation:   |                       |