ICD-10 Overview
Agenda

- ICD-10 Delay
- Readiness
- Impact Assessment
- Plan to Ensure Compliance
- Collaboration
ICD-10 Delay

- On April 17 Health and Human Services (HHS) published a Notice of Proposed Rule Making (NPRM) to delay ICD-10 implementation one year for all covered entities. The proposed implementation date is October 1, 2014.

- This delay offers a chance for all entities to engage in more thorough testing and collaboration to ensure a smooth transition.

- At this time, all covered entities should continue to move forward with plans for implementation.
ICD-10 Readiness

In deciding to delay ICD-10 implementation, CMS reviewed a number of recent surveys on readiness

- According to a recent survey conducted by CMS, up to one quarter of health care providers believe they will not be ready for the October 1, 2013 compliance date

- A recent WEDI survey of covered entities found that over 50 percent of providers who responded indicated they did not know when they would complete their impact assessment
Establishing a strategic approach to ICD-10 requires broad enterprise-wide visibility to impacts and options. Establishing the road ahead requires knowledge and understanding of:

- Overall impacts across business process, personnel roles and responsibilities, and technology utilization
- Decisions on options with executive sponsorship and support
- Priorities of senior executives and anticipate some level of revisiting as the realities of impacts become more relevant
- A communication strategy that aligns key organizations i.e., information technology, front/back office, practice, etc.
ICD-10 Implementation Strategy

- BlueCross BlueShield of TN will use a “dual processing” strategy to achieve compliance with the ICD-10 mandate.
- This strategy allows for handling ICD-10 transactions on the date the law goes into effect (compliance date) as well as accepting and processing ICD-9 coded claims for prior dates of service.
- We expect that everyone will be compliant on the compliance date.
Preparing for ICD-10

BlueCross BlueShield of Tennessee is preparing for ICD-10 using the following steps:

- Developed a High-Level Impact Assessment
- Sought Leadership Guidance and Council
- Developing and Reviewing Phases of the Project
- Assessing People, Processes, and Technologies Involved with Every Aspect of the Project
  - Each should be addressed as part of developing an ICD-10 project
  - Each discipline is equal in every aspect and should be considered equally
BlueCross BlueShield of TN Conducted a “Wide & Shallow” assessment across the enterprise to identify impacts; including analysis of business processes, technology, data, and suppliers

- 9 Domains
- 120+ Business Processes
- 240+ Employees Participated
- 50+ Design Sessions
- 77 Suppliers Surveyed
- 1 year of Data Evaluated

Completed Impact Assessment  3rd Qtr 2010
Key Considerations for Developing an Impact Assessment

- Review information about the ICD-10 code set to gain basic understanding of the changes in structure and descriptions.

- Understanding where and how ICD-9 is currently used in your systems, manual processes, automated processes, forms, checklist, training material, and other tools.

- Identify systems and processes that will need to be changed (including those that support quality and public health reporting).

- Identify all your vendors and B2B Partners (including billing services, clearinghouses, practice management systems, electronic health records, trading partners) potentially impacted by ICD.
Contact your Vendors, Billing Services, Clearinghouses and Payers

- Seek preliminary understanding of when they expect their upgrades will be completed and when they will be ready to begin testing
- Plan for the installation of their upgrades
- Gain understanding of their plan to incorporate compliance changes into their schedule of standard software releases or will they provide a separate release for ICD-10

Work with staff to ensure an understanding of ICD-10 and plan for training as appropriate

- Conduct staff training (including coders, clinicians, doctors). Note that more information is needed from the clinicians for the coder to select the most appropriate ICD-10 code(s)
- Plan for cost of training, staff disruptions due to time spent training, and the learning curve after implementation
Plan/Provider Collaboration

Historically, payors and providers have not had much common interest or market incentives. However, in today’s environment payers and providers need to work together toward alignment.

Objective: Find common intersections that are mutually beneficial both economically and from a market perspective.

Marketplace Regulatory Compliance
- ICD-10
- PPACA
- Meaningful Use

Joint Cost Containment
- Technology Advancement
- Unit Care Cost Reductions
- Reduce Readmissions
- Jointly Reduce Administrative Burdens

Health “Consumer” Loyalty Life Improvement
- Improved Patient Outcomes
- Portability
- Analytics
- Longer Life Expectancy
Joint efforts and collaboration help us create a single, consistent message about ICD-10 used by all entities.

THIMA, THA, TMA, Medical Societies, etc.

BlueCross BlueShield of TN

Bureau of TennCare

Provider Community
Questions or Comments?

➤ Key resources for more information on ICD-10

- WEDI – ICD-10 Implementation: www.wedi.org