

Blue Cross Blue Shield of Michigan's (BCBSM) Medicare Plus Blue Group PPOSM offers important reminders to members of the United Auto Worker's (UAW) Retiree Medical Benefits Trust living in Tennessee

Effective Jan. 1, 2013, members of the UAW Retiree Medical Benefits Trust living in Tennessee will have new ID cards reflecting alpha prefix XYL for Blue Cross Blue Shield of Michigan's Medicare Advantage PPO plan, Medicare Plus Blue Group PPOSM. UAW Trust Medicare Advantage PPO members will have medical and surgical benefits as well as coverage for hearing, routine vision exams and the SilverSneakers[®] Fitness Program.

You can verify a member's coverage plan by viewing their most current ID card. To verify benefits and eligibility, call BlueCard[®] Eligibility at 1-800-676-BLUE (2583) and provide the member's alpha prefix located on the ID card. (A sample copy of a member ID card follows.) Information obtained regarding member eligibility is not a guarantee or a promise of payment. Payment determination only occurs after the claim is processed according to the member's benefits.

While member servicing will be centralized in Michigan, you should still use your normal claim submission method with your local plan. Your local plan will then use the BlueCard[®] Program to forward the claims to BCBSM.

UAW Trust Medicare Advantage PPO members will have a combined out-of-pocket maximum for DME, medical and surgical benefits.

PRECERTIFICATION

Precertification is required by BCBSM for its Medicare Advantage PPO members. Providers should contact BCBSM to obtain precertification or recertification for:

- Acute inpatient preauthorization
- Skilled nursing facility admissions
- Long-term acute care hospitals
- Inpatient acute rehabilitation
- Inpatient behavioral health/substance abuse admissions
- Partial hospitalization behavioral health admissions
- Intensive outpatient behavioral health

To obtain precertification, please use BCBSM's e-fax: 1-866-464-8223 or email MedicarePlusBlueFacilityFax@bcbsm.com.

Acute inpatient, SNF/acute rehabilitation, long-term acute care and expedited/urgent admission (for those admissions attested by a physician as urgent) assessment forms are available online via BCBSM's provider website at bcbsm.com/provider/ma.

In-patient, partial hospitalization and Intensive outpatient behavioral health services

For behavioral health, providers should contact Michigan Medicare Plus Blue PPO Behavioral Health at 1-888-803-4960 or via fax at 1-866-315-0442.

Radiology Management Program

Also effective Jan. 1, 2013, the UAW Retiree Medical Benefits Trust in partnership with Blue Cross Blue Shield of Michigan and AIM Specialty HealthSM will offer the national Radiology Utilization Management program. The program requires preauthorization for outpatient advanced diagnostic services to ensure that the procedures are appropriate and medically necessary.

The preauthorization requirement includes the following outpatient advanced diagnostic imaging services:

- Computed tomography
- Magnetic resonance imaging
- Nuclear cardiology
- Positron emission tomography
- Stress echocardiography (**new 2013 service and requirement**)
- Resting transesophageal echocardiography (**new 2013 service and requirement**)
- Transthoracic echocardiography (**new 2013 service and requirement**)

Imaging studies performed along with emergency room services, inpatient hospitalization, outpatient surgery (hospitals and freestanding surgery centers), urgent care centers, and 23-hour observations are excluded from this requirement.

Required information for imaging requests

The checklist below is a guideline to help ensure you have all the necessary information when you submit a request for an imaging exam:

- Member's identification number, name, date of birth and health plan
- Ordering physician information (name, location)
- Imaging provider information (name, location)
- Imaging exam(s) being requested (body part, right, left or bilateral)
- Patient diagnosis (suspected or confirmed)
- Clinical symptoms and indications (intensity, duration)

For most situations, this information is sufficient. For complex cases, more information may be necessary, including results of past treatment history, such as previous tests, duration of previous therapy and relevant clinical medical history.

Sample UAW BCBSM Medicare Plus Group ID card:



Blue Cross
Blue Shield
of Michigan

Medicare PLUS
Blue Group
ppoSM

UAW RETIREE
Medical Benefits Trust

Enrollee Name
VALUED CUSTOMER

Plan **H9572_802**

Enrollee ID
XYL918888888

Issuer (80840) 9101003777

Group Number
XXXXX

Issued:
12/2012



Members: bcbsm.com/medicare

Providers: bcbsm.com/provider/ma

Blue Cross Blue Shield of Michigan
A nonprofit corporation and independent licensee
of the Blue Cross and Blue Shield Association

Use of this card is subject to terms of applicable
contracts, conditions and user agreements. BCBSM
assumes no financial risk on ASC claims. Medicare
limiting charges apply. Out-of-state providers:
file with your local plan.

**Facility Precertification forms are available
online at bcbsm.com/provider/ma

Member Services: **888-322-5616**

TTY/TDD: **711**

To locate participating providers
outside of Michigan: **800-810-2583**

Misuse may result in prosecution.
If you suspect fraud, call: **888-650-8136**

Provider Inquiries: **800-676-BLUE**

Facility Precertification Fax**: **866-464-8223**

Behavioral Health: **888-803-4960**

AIM Specialty HealthSM: **800-728-8008**

