



Blue Cross Blue Shield of Michigan's Medicare Plus Blue Group PPOSM gains members in Tennessee for 2012

Effective January 1, 2012, the UAW Retiree Medical Benefits Trust in partnership with Blue Cross Blue Shield of Michigan and AIM®, is implementing a national utilization management program for Medicare Advantage PPO members in Tennessee. Participating members can be identified by the alpha prefix XYO that appears on their Blue Cross Blue Shield of Michigan Medicare Advantage PPO member cards. The following chart summarizes the group numbers and suffixes for the UAW Trust members with Medicare Plus Blue Group PPOSM coverage.

Group Number	Suffix	Company	State
44866	601/602	UAW Trust Chrysler retirees	Tennessee
44898	601/602	UAW Trust Ford retirees	Tennessee
44911	601/602	UAW Trust General Motors retirees	Tennessee

This is a prospective clinical review program for outpatient advanced diagnostic imaging services. The diagnostic imaging studies covered under this program include the following:

- Computed tomography (CT/ CTA)
- Magnetic resonance imaging (MRI/MRA)
- Nuclear cardiology
- Positron emission tomography (PET)

Imaging studies performed in conjunction with emergency room services, inpatient hospitalization, outpatient surgery (hospitals and free standing surgery centers), urgent care centers, or 23-hour observations are excluded from this requirement.

How the Process Works

Ordering providers should contact AIM for an order number before scheduling one of the outpatient advanced diagnostic imaging procedures listed above for a URMBT UAW Trust Medicare Advantage PPO member. **Imaging providers are strongly encouraged to verify that an order number has been obtained before scheduling and performing diagnostic imaging exams.**

You may contact AIM to request or verify an order number for services scheduled on or after January 1, 2012 in one of two ways:

1. Online through AIM's the Radiology Pre-Certification application. To register for an online account, please contact AIM Web Customer Service at 800-252-2021. Once registration has been completed, you will be able to access AIM's web-based ProviderPortalSM application directly at <https://www.providerportal.com>.

a. To select the member and start the order request on line, please enter the URMBS UAW Trust Medicare Advantage alpha prefix (XYO) followed by the member ID as identified in the screen shot below.in the Member Number field as shown below.

The screenshot shows the 'Order Request' page of the URMBS UAW Trust Member Portal. The page has a blue header with a home icon, the text 'Order Request', and a 'Logout' link. Below the header, a welcome message 'Welcome AMY CALLER' is displayed. Navigation links include 'Manage Your Physician List', 'Manage Your User Profile', and 'Reference Desk'. On the left, there are three main action buttons: 'Start Your Order Request Here' (with a green plus icon), 'Check Order Status' (with a green checkmark icon), and 'Access Your Reports' (with a green bar chart icon). The central area contains a form for finding a member. It includes a dropdown menu for 'Select the member's healthplan' (currently set to 'BCBS National Accounts'), a date picker for 'Select the Date of Service' (set to '1/11/2012'), and two input fields for 'Member Number'. A green button labeled 'Find This Member' is positioned below the input fields. On the right side, there is a 'Message Center' box with a notice about the Provider Portal application being unavailable on Sundays, and an 'Interactive Tutorial' box with a video icon and the text 'How to request an order'.

2. Through the AIM Call Center using the toll free number 800-728-8008.

Required information for imaging requests

The checklist below is a guideline to help ensure you have all the necessary information when you submit a request for an imaging exam:

- Member's identification number, name, date of birth and health plan
- Ordering physician information (name, location)
- Imaging provider information (name, location)
- Imaging exam(s) being requested (body part, right, left or bilateral)
- Patient diagnosis (suspected or confirmed)
- Clinical symptoms and indications (intensity, duration)

For most situations, this information is sufficient. For complex cases, more information may be necessary, including results of past treatment history, such as previous tests, duration of previous therapy and relevant clinical medical history.